

Curriculum Vitae

Michael R. Lynch, LMSW

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EDUCATION:

- 2011 Licensed Master of Social Work
New York State Office of the Professions, Albany, NY
- 2010 Master of Social Work
State University of New York, Buffalo, NY
- 2008 Bachelor of Arts in Sociology
University at Geneseo, State University of NY, Geneseo NY
Graduated Cum Laude

EMPLOYMENT HISTORY

- 10/2017 – Present Assistant Clinical Professor for Field Education/ Field Coordinator
University at Buffalo School of Social Work, Buffalo, NY
- Works with the Field Department to facilitate the placement process for MSW students.
- 7/2016 – 9/2017 Family Support Specialist Supervisor
Say Yes Buffalo & Child and Family Services, Buffalo, NY
- Design, develop and manage a data collection system, Family Assessment and Measurement System (FAMS), utilizing Salesforce Development Platform technology.
 - Train Say Yes Buffalo School-Based Preventive staff on the use of the FAMS data system.
 - Created and maintain FAMS Handbook which functions as a how-to guide and policy manual for data entry and management.
 - Responsible for data reporting for the Say Yes School-Based Preventive Program, including:
 - Design, create and generate a program dashboard that tracks key program outcome metrics that is sent to key stakeholders on a monthly basis. This includes the Buffalo Public School District and Erie County Department of Social Services.

- Design, create and distribute school-based dashboards that depict critical school-based outcome metrics that are disseminated to every Buffalo Public School on a monthly basis.
 - Distribute Say Yes Buffalo management reports and dashboards including supervisor, director, and quarterly performance and outcome dashboards.
- Participated in the development of the Say Yes Buffalo Family Support Specialist Comprehensive Onboarding Program which consists of a month of training and experiential learning focusing on preparing new family support specialists for success in their role.
 - Co-Leader of Parent Engagement Workgroup which consists of members of various programs throughout Say Yes Buffalo with the goal of increasing parent engagement throughout all program areas.
 - Liaison between Say Yes Buffalo and University at Buffalo School of Social Work Field Office regarding field placements.
 - Provide field education to Master of Social Work students.
 - Facilitate the implementation of the research study *Supporting Family Engagement in School* in partnership with the University at Buffalo School of Social Work.
 - Manage a team of 10 family support specialists carrying child welfare caseloads.

8/2013 –7/2016

Family Support Specialist Supervisor
Say Yes Buffalo & Catholic Charities of Western New York,
Buffalo, NY

- Collaborated with Buffalo Public Schools leadership to create and implement a Memorandum of Understanding which outlined and demarcated the role of the Family Support Specialist in Buffalo Public Schools.
- Facilitated the implementation and expansion of a partnership with Erie County Department of Social Services where school-based staff carry a child-welfare preventive caseload.
- Liaison between Say Yes Buffalo and University at Buffalo School of Social Work Field Office regarding field placements.
- Provide field education to Master of Social Work students.
- Created, facilitated and implemented a comprehensive interviewing and hiring process including uniform behavioral interviewing questions, an objective scoring rubric, and new hire orientations. This allowed the team to grow from approximately 12 staff to 62 in less than two years.

- Trained staff on basic casework interventions, communications skills, proper documentation, preventive casework requirements and regulations and community safety strategies.
- Provided on-site individual and group supervision.
- Implemented the Child and Adolescent Needs and Strengths (CANS) assessment with staff to report holistic outcomes and monitor the efficacy of the casework program.
- Created and implemented a process to evaluate staff on their performance on an annual basis.
- Created a logic model which detailed the program's goals, inputs, activities, outputs and long and short term outcomes.

12/2012 – 8/2013

Family Support Specialist at Buffalo Public School 81
Say Yes Buffalo and Catholic Charities of WNY, Buffalo, NY

- Coordinated school-based partnerships with local community agencies, including Child and Adolescent Treatment Services, UB Dental, and Immediate Care.
- Designed a curriculum and facilitated Social and Academic Intervention Groups for students in 1st-6th grade who were in need of behavioral support.
- Served as a member of Buffalo Public School 81's Student Support Team, duties included: crisis and conflict management; outreach to parents; referral and coordination to community agencies such as Child Protection Services and local counseling agencies; and collaboration with teachers and school staff.

8/2010 – 12/2012

Functional Family Clinical Therapist
Child and Adolescent Treatment Services (CATS), Buffalo, NY

- Conducted weekly individual and family psychotherapy sessions for teenage clients who were linked with the Juvenile Justice System. Maintaining a caseload of 16-18 families.
- Collaborated with various community agencies, including: probation; schools; substance abuse treatment centers and other mental health agencies in order to link clients to appropriate supports and ensure that families were receiving the highest quality services.
- Participated in the Council on Accreditation Performance and Quality Improvement Committee.

5/2009 – 12/2011

Parenting Education Group Facilitator

Every Person Influences Children (EPIC), Buffalo, NY

- Facilitated parenting education groups for parents who were linked with the Child Welfare System.

5/2010 – 6/2011

Young Men's Group Facilitator – Erie County Holding Center
Every Person Influences Children (EPIC), Buffalo, NY

- Facilitated educational groups with young men (18-24) who were incarcerated at the Erie County Holding Center with the goal of increasing social skills and strengthening problem solving abilities.

ADDITIONAL ACADEMIC APPOINTMENTS

9/2016 – Present

Faculty Liaison
University at Buffalo School of Social Work, Buffalo, NY

- Serve as a liaison between the University at Buffalo School of Social Work Field Office and 10-14 Master of Social Work (MSW) student placements.
- Provide New Field Educator Orientation to train field educators on the MSW placement process.
- Mediate any concerns regarding MSW students or placements regarding timesheets, behavior or learning experiences.
- Conduct site visits for all placements to receive status updates on the placement and mediate any concerns.

8/2012 – 5/2015

Outside Master of Social Work Program Field Educator
State University of New York University at Buffalo, Buffalo, NY

- Provide weekly individual supervision to MSW graduate students.
- Co-constructed learning contracts with the MSW students to help formulate objectives that connect the students' curriculum to their experience at internships.
- Reported directly to the University at Buffalo School of Social Work on students' progress as well as on any problems that may arise pertaining to the students' field placement.
- Nominated for Field Educator of the Year for 2012.

ADDITIONAL PROFESSIONAL EXPERIENCE

9/2016 – Present

Data Consultant
Say Yes Buffalo & Child and Family Services, Buffalo, NY

- Produces reports and dashboards on an ongoing basis for Say Yes Buffalo programs.

8/2009-5/2010

Quality Improvement MSW Intern
Community Connections of New York (CCNY), Buffalo, NY

- Supported the quality improvement process at local community agencies by focusing on process analysis and process mapping.

8/2008-5/2009

Parent Education MSW Intern
Every Person Influences Children (EPIC), Buffalo, NY

- Facilitated teen mother educational lunch groups at three Buffalo Public High Schools.
- Facilitated parenting education groups for parents linked to the Child Welfare or Family Court Systems.

PUBLICATIONS AND PROFESSIONAL PRESENTATIONS

PROGRAM RELATED PUBLICATIONS

Lynch, M., Maurer, C., Pendergrass, T. (2016) Memorandum of Understanding Between Say Yes Buffalo Preventive Program and Buffalo Public Schools

Lynch, M. (2016-present) Say Yes Buffalo School Based Preventive Program Dashboard, distributed to BPS Cabinet and ECDSS Commissioner of Social Services monthly

Lynch, M. (2016-present) Family Support Specialist Principal Dashboard, distributed to all BPS Principals monthly

Ball, A., **Lynch, M.** (2016) Memorandum of Understanding between Say Yes Buffalo and University at Buffalo School of Social Work regarding research study: Supporting Family Engagement in School

PROGRAM TOOLS AND RESOURCES

Lynch, M. (2016-present) Family Support Specialist Performance Appraisal, *Say Yes Buffalo School-Based Preventive Program Handbook*

Lynch, M. (2016) Family Assessment and Measurement System Training Guide and Handbook, *Say Yes Buffalo School-Based Preventive Program Handbook*

Lynch, M. (2015) Infinite Campus: How to Navigate the System to Identify at risk Youth, *Say Yes Buffalo School-Based Preventive Program Handbook*

Lynch, M. (2014). Say Yes Buffalo School Based Preventive Program: Referral and Consent, *Say Yes Buffalo School-Based Preventive Program Handbook*

Lynch, M. (2014). Home Visit Safety Procedures and Policy, Say Yes Buffalo, *Say Yes Buffalo School-Based Preventive Program Handbook*

Lynch, M. (2013). Budget Use and Reimbursement Process and Policy, *Say Yes Buffalo School-Based Preventive Program Handbook*

PRESENTATIONS

Lynch, M. (2016 and quarterly) *Family Assessment and Measurement System: How to Guide*. Presentation to: Say Yes Buffalo New Hire Orientation, Buffalo, NY

Antonetti, D., Cross-Viola, D., Desiderio, M., Lloyd, S., **Lynch, M.**, Maldonado, E., Pendergrass, T. (2016) *An Overview of School Based Preventive Program and Early Impact Report*. Presentation to Say Yes Buffalo Operating Committee (consists of leaders in the community including: local college Presidents, Buffalo Public School Superintendent, Erie County Department of Social Services Leadership, Buffalo Teacher's Union Leadership and District Parent Coordinating Council Leadership, Buffalo, NY.

Lynch, M. (2015, 2016) *Role of the Social Worker in Buffalo Public Schools and Overview of Say Yes Buffalo*. University at Buffalo School of Social Work, School Social Work Class, Buffalo, NY

Antonetti, D., Cross-Viola, D., Lloyd, S., **Lynch, M.**, Wiesinger, A. (2015) *The Role of the Family Support Specialist in Buffalo Public Schools*. Presentation to all Buffalo Public School Principals, Buffalo, NY.

Lynch, M., Wiesinger, A. (2014) *Collaboration between the Family Support Specialists and Buffalo Public School Attendance Teachers*. Presentation to all Buffalo Public School Attendance Teachers, Buffalo, NY.

AFFILIATIONS AND CERTIFICATIONS

Certified to conduct Mandated Reporter training (2014), Office of Child and Family Services

Nominated, accepted and graduated: Rising Leaders program (2015), Leadership Buffalo