

# AMANDA AYKANIAN

University at Buffalo  
School of Social Work  
685 Baldy Hall  
Buffalo, NY 14260  
aykanian@buffalo.edu

## EDUCATION

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- Ph.D. 2020 University at Albany, Social Welfare
- M.A. 2013 University of Massachusetts–Boston, Applied Sociology
- B.A. 2007 Framingham State University, Psychology

## AREAS OF RESEARCH

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Homeless Service Systems; Homeless Services Workforce Issues; Homelessness Continuums of Care and Coordinated Entry; Program Evaluation; Program and Policy Implementation; Social Work Education

## ACADEMIC EMPLOYMENT

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- 2023 – present Assistant Professor, School of Social Work  
University at Buffalo, Buffalo, NY
- 2020 – 2023 Assistant Professor, School of Social Work  
University of Texas at Arlington, Arlington, TX
- 2019 – 2020 Adjunct Professor, School of Social Welfare  
University at Albany, Albany, NY
- 2014 – 2015 Adjunct Professor, School of Social Welfare  
University at Albany, Albany, NY
- 2011 – 2013 Teaching Assistant and Instructor, Department of Sociology  
University of Massachusetts-Boston, Boston, MA

## PROFESSIONAL EXPERIENCE

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- 2011 – 2020 Research Associate  
Advocates for Human Potential, Inc., Sudbury, MA

- 2007 – 2011            Research Assistant  
Advocates for Human Potential, Inc., Sudbury, MA
- 2013 – 2019            Research and Project Lead  
National Center for Excellence in Homeless Services, Albany, NY
- 2011 – 2013            Research Assistant  
University of Massachusetts-Boston, Boston, MA

## **RESEARCH FUNDING**

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- 2022 – 2023            Principal Investigator. “A National Survey of Homeless Service Providers in the United States,” Research Enhancement Program, University of Texas at Arlington (\$11,940)
- 2019 – 2020            Student Principal Investigator. “An Exploratory Mixed Methods Study of Geographic Mobility and Homeless Service Use in Northeastern New York State,” Dissertation Research Fellowship Award, University at Albany (\$1000)
- 2018 – 2019            Student Principal Investigator. “An Exploratory Mixed Methods Study of Geographic Mobility and Homeless Service Use in Northeastern New York State,” William J. Reid Endowment Dissertation Scholarship, University at Albany School of Social Welfare (\$1500)

## **AWARDS AND HONORS**

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- 2022            Top Cited Article 2020–2021, *Journal of Community Psychology*  
Article title: Change in Housing Environment and Residential Satisfaction Following Exit from Permanent Supportive Housing
- 2017            GADE Doctoral Student Leadership and Service Award (\$1500)
- 2017            Professional Development Grant, University at Albany (\$470)
- 2014            Professional Development Grant, University at Albany (\$500)
- 2013            Book Award for Academic Excellence in Applied Sociology, University of Massachusetts-Boston
- 2012            Best Poster at the SAMHSA Homeless Programs Grantee Meeting, titled “Quality of Life Improvements for Chronically Homeless Adults”

## TRAINING AND PROFESSIONAL DEVELOPMENT

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2022 – 2023 Grant Academy, Elite Research and University of Texas at Arlington  
2020 – 2021 Faculty Mentor Program, University of Texas at Arlington

## PUBLICATIONS

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### Book

2019 Larkin, H., **Aykanian, A.**, & Streeter, C. (Eds.). *Homelessness prevention and intervention in social work: Policies, programs, and practices*. Springer.

### Book Chapters

2022 Henwood, B. F., Tiderington, E., **Aykanian, A.**, & Padgett, D. Ending homelessness: Where we stand on a major and compelling challenge. In R. P. Barth, T. R. Shanks, J. Messing, & J. H. Williams, J. (Eds.). *Grand challenges for social work and society* (2nd ed.). Oxford University Press.

2019 **Aykanian, A.**, & Fogel, S. The criminalization of homelessness. In H. Larkin, A. Aykanian, & C. Streeter. (Eds.), *Homelessness prevention and intervention in social work: Policies, programs, and practices*. Springer.

### Journal Articles (\* denotes student author)

2023 **Aykanian, A.** Mobility-related barriers to accessing homeless services: Implications for continuums of care and coordinated entry. *Journal of the Society for Social Work and Research*, 14(2), 483-512.

2023 **Aykanian, A.**, & \*Mammah, R. O. A qualitative analysis of how frontline homeless service workers experience burnout during the COVID-19 pandemic. *Journal of Social Distress and Homelessness*. Online ahead of print.

2023 **Aykanian, A.** A qualitative exploration of frontline homeless service worker experiences during the COVID-19 pandemic. *Journal of Social Service Research*, 49(1), 67-78.

2023 **Aykanian, A.**, & \*Ryan-DeDominicis, T. Teaching students about homelessness: A model for social work curriculum integration. *Journal of Social Work Education*, 59(2), 572-582.

2022 **Aykanian, A.** How transportation disadvantage hinders mobility, service access, and exiting homelessness. *International Journal of Homelessness*, 2(2), 1-16.

2022 Kerman, N., Ecker, J., Tiderington, E., **Aykanian, A.**, Stergiopoulos, V., & Kidd, S. A. "Systems trauma": A qualitative study of work-related distress among service providers to people experiencing homelessness in Canada. *SSM – Mental Health*, 2, 00163.

- 2022 **Aykanian, A.**, Atteberry-Ash, B., \*Williams, J. R., & \*Mammah, R. O. Assessing how social work programs use their websites to convey a commitment to social justice. *Social Work Education: The International Journal*. Online ahead of print.
- 2022 **Aykanian, A.**, & \*Mammah, R. Prevalence of adverse childhood experiences among frontline homeless service providers. *Families in Society: The Journal of Contemporary Social Services*, 103(4), 438-449.
- 2022 **Aykanian, A.** Exploring the potential of Homeless Management Information System data for understanding the mobility of people experiencing homelessness. *Journal of Social Distress and Homelessness*. Online ahead of print.
- 2022 **Aykanian, A.** The effects of COVID-19 on the mental health and job stress of frontline homeless service workers in Texas (U.S.). *Health and Social Care in the Community*, 30(5), e2793-e2804.
- 2021 Tiderington, E., **Aykanian, A.**, & Herman, D. Developing an implementation typology of Moving On initiatives. *Housing Policy Debate*. Online ahead of print.
- 2021 Tiderington, E., Huang, B., **Aykanian, A.**, & Tsai, J. Change in housing environment and residential satisfaction following exit from permanent supportive housing. *Journal of Community Psychology*, 49(2), 305-320.
- 2020 **Aykanian, A.**, Morton, P., Trawver, K., Victorson, L., Preskitt, S., & Street, K. Library-based field placements: Meeting the diverse needs of patrons, including those experiencing homelessness. *Journal of Social Work Education*, 56(Supp1), S72-S80.
- 2020 Henwood, B. H., & **Aykanian, A.** Advancing social work education to meet the grand challenge of ending homelessness. *Journal of Social Work Education*, 56(Supp 1), S1-S3.
- 2018 **Aykanian, A.** Service and policy considerations when working with highly mobile homeless youth: Perspectives from the frontlines. *Children and Youth Services Review*, 84, 9–16.
- 2018 Bentele, K. G., Sager, R., & **Aykanian, A.** Rewinding Roe v. Wade: Understanding the accelerated adoption of state-level restrictive abortion legislation, 2008-2014. *Journal of Women, Politics and Policy*, 39(4), 490–517.
- 2017 Larkin, H., **Aykanian, A.**, Dean, E., & Lee, E. Adverse childhood experiences, substance use history, and current anxiety among vulnerable older adults living in public housing. *Journal of Gerontological Social Work*, 60(6-7), 428–442.
- 2016 Larkin, L., Henwood, B., Fogel, S. J., **Aykanian, A.**, Briar-Lawson, K., Plitt Donaldson, L., Herman, D., Little, S. B., Meyer-Adams, N., Padgett, D. K., Patchner, M. A., & Streeter, C. L. Responding to the Grand Challenge to End Homelessness:

- The National Homelessness Social Work Initiative. *Families in Society: The Journal of Contemporary Social Services*, 97(3), 153–159.
- 2016 **Aykanian, A.**, & Lee, W. Social work's role in ending the criminalization of homelessness: Opportunities for action. *Social Work*, 61(2), 183–185.
- 2015 **Aykanian, A.**, & Larkin, H. Health care innovations for homeless families: Emerging opportunities under Medicaid and the Affordable Care Act. *Journal of Children and Poverty*, 21(1), 59–68.

### **Manuscripts in Submission**

Palmer, A. N., **Aykanian, A.**, LaBrenz, D., & Dunkerley, S. What's age got to do with it? Exploring the use of foster care during emerging adulthood in the United States. *Journal of Public Child Welfare*. (Revising to Resubmit)

Atteberry-Ash, B., **Aykanian, A.**, \*Williams, J. R., & \*Mammah, R. O. A conceptual analysis of social justice content in social work program mission statements. *Human Service Organizations: Management, Leadership & Governance*. (Revising to Resubmit)

**Aykanian, A.**, & Tiderington, E. Health service use after moving on from permanent supportive housing. *Housing, Care, and Support*. (Under Review)

### **Web-Based Publications, Resources, and Media**

- 2021 **Aykanian, A.** Identifying opportunities to teach students about homelessness. The National Center for Excellence in Homeless Services Blog. <https://nationalcenterforexcellenceinhomelesservices.wordpress.com/2021/04/03/identifying-opportunities-to-teach-students-about-homelessness/>
- 2019 The Social Workers Radio Talk Show. Critical Conversations: A new student-led journal. <https://www.youtube.com/watch?v=id4LjXujpUI>
- 2018 inSocialWork Podcast Series: Episode 243. Dr. Heather Larkin and Amanda Aykanian: Strategies to advance service delivery and address the challenges of the homeless population: Social work's call to action (part 2 of 2). <https://www.insocialwork.org/episode.asp?ep=243>
- 2018 inSocialWork Podcast Series: Episode 241. Dr. Heather Larkin and Amanda Aykanian: Strategies to advance service delivery and address the challenges of the homeless population: Social work's call to action (part 1 of 2). <https://www.insocialwork.org/episode.asp?ep=241>
- 2017 The Social Workers Radio Talk Show. Aging and homeless. <https://www.youtube.com/watch?v=4sgIWvLAb4A&t=236s>

- 2016 Council on Social Work Education's Learning Academy, Larkin, H., & Aykanian, A. (Eds.). Homelessness in social work education [An online learning series]. <https://learningacademy.cswe.org/products/homelessness-in-social-work-education>
- 2016 Larkin, H., & **Aykanian, A.** Trauma-informed care [An online learning module]. Available here: <https://learningacademy.cswe.org/products/homelessness-in-social-work-education>
- 2016 **Aykanian, A.**, Streeter, C. L., & Larkin, H. Why closing tent city will do nothing to end homelessness in Dallas. Dallas, TX: The Dallas Morning News. <https://www.dallasnews.com/opinion/opinion/2016/04/18/why-closing-tent-city-will-do-nothing-to-end-homelessness-in-dallas>
- 2015 **Aykanian, A.** Reader's view: On the criminalization of homelessness. Saratoga, NY: Saratogian. [https://www.saratogian.com/news/reader-s-view-on-the-criminalization-of-homelessness/article\\_46256ea6-4529-58c8-8b74-61f59e811858.html](https://www.saratogian.com/news/reader-s-view-on-the-criminalization-of-homelessness/article_46256ea6-4529-58c8-8b74-61f59e811858.html)

### Other Publications

- 2014 Polansky, M., **Aykanian, A.**, Larkin, H., & Records, J. *Strengthening homeless services: Funding streams and emerging opportunities in Medicaid and the Affordable Care Act*. National Center for Excellence in Homeless Services.

### PRESENTATIONS

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#### Conference Activity

- 2023 **Aykanian, A.** Breaking down burnout: Experiences from the frontline of the homeless service sector during the pandemic. Oral paper for the 2023 Society for Social Work Research Annual Conference.
- 2022 **Aykanian, A.**, Palmer, A., & LaBrenz, C. Aging out of foster care: Disparities by race/ethnicity and disability. Oral paper for the 2022 Society for Social Work Research Annual Conference.
- 2022 Tiderington, E., **Aykanian, A.**, & Herman, D. Developing an implementation typology of Moving On initiatives. Oral paper for the 2022 Society for Social Work Research Annual Conference.
- 2022 Palmer, A., LaBrenz, C., & **Aykanian, A.** Who is re-entering foster care after age 18? A look at extended foster care. Poster for the 2022 Society for Social Work Research Annual Conference.
- 2021 **Aykanian, A.** Using homeless management information system data to identify client-level factors associated with the geographic mobility of homeless service users. Poster for the 2021 Society for Social Work Research Annual Conference.

- 2020 **Aykanian, A.** How the geographic mobility of homeless service users matters in the context of service design, service gaps, and policy implementation. Paper accepted for the 15th International Congress of Qualitative Inquiry, Urbana-Champaign, IL.  
*Note: Conference was cancelled due to COVID-19.*
- 2019 **Aykanian, A.** Participatory action research in social work: A systematic review of the literature. Poster presented at the Council on Social Work Education Annual Program Meeting, Denver, CO.
- 2018 **Aykanian, A.** Youth homelessness and geographic mobility: Neoliberal policy, service gaps, and system limitations. Paper presented at the 14th International Congress of Qualitative Inquiry, Urbana-Champaign, IL.
- 2017 **Aykanian, A.** Provider experiences working with highly mobile homeless youth and young adults. Paper presented at the Society for Social Work and Research Annual Conference, New Orleans, LA.
- 2017 Henwood, B., Padgett, D., Byrne, T., Larkin, H., **Aykanian, A.**, & Butts, S. Grand challenges network webinar: Ending homelessness. Presented at the American Academy of Social Work and Social Welfare's Social Work Grand Challenges Initiative Conference, St. Louis, MO.
- 2016 Briar-Lawson, K., **Aykanian, A.**, Meyer-Adams, N., Little, S., Henwood, B., Patchner, M., Plitt Donaldson, L., Fogel, S. et al. Implementing the Grand Challenge to End Homelessness: Collaborative practice for collective impact. Council on Social Work Education Annual Program Meeting, Atlanta, GA.
- 2015 Bowen, L., **Aykanian, A.**, & Larkin, H. Media framing of homelessness within the context of childhood adversity. Paper presented at the Society for Social Work and Research 19th Annual Conference, New Orleans, LA.
- 2015 Larkin, H., Briar-Lawson, K., Herman, D., Patchner, M., Weiler, B., Meyer-Adams, N., Lee, W., **Aykanian, A.** et al. The National Homelessness Social Work Initiative: Partnerships for workforce development. Council on Social Work Education Annual Program Meeting, Denver, CO.
- 2014 **Aykanian, A.**, Bowen, L., Clarkson-Hendrix, M., & Larkin, H. Teaching students about homelessness: A discussion of curriculum infusion and integration. Paper presented at the Council on Social Work Education Annual Program Meeting, Tampa, FL.
- 2014 Bowen, L., **Aykanian, A.**, Clarkson-Hendrix, M., & Larkin, H. Extra! Extra! Teach all about it. Curriculum workshop presented at the Council on Social Work Education Annual Program Meeting, Tampa, FL.

- 2012 **Aykanian, A.**, Thomas, D., & Riddell, W. Quality of life improvements for chronically homeless adults. Poster presented at the 2012 Substance Abuse and Mental Health Services Administration's Homeless Programs Grantee Meeting, Washington, DC.
- 2010 Huntington, N., Storm, K., Cassidy, B., & **Aykanian, A.** Project Genesis - Improving the lives of homeless women: What does data tell us? Poster presented at the Treatment for Homeless TA Workshop, Washington, DC.
- 2007 **Aykanian, A.**, & Forsberg, J. Individual retention accuracy in relation to different teaching and learning styles. Poster presented at the 13th Annual Undergraduate Research Conference, Amherst, MA.

### **Invited Talks**

- 2022 **Aykanian, A.** COVID-19 and homeless service providers: New challenges, burnout, and organizational factors. Rotary Club of Marlborough, MA.
- 2021 **Aykanian, A.**, & Welch, K. The role of continuums of care in the landscape of youth and young adult homelessness. Presented as part of the Research to Practice: Housing Access for Youth Experiencing Homelessness webinar hosted by the SSWR special interest group on youth homelessness.
- 2021 **Aykanian, A.** The criminalization of homelessness. Millersville University, School of Social Work (MSW Homelessness Course), Millersville, PA.
- 2019 **Aykanian, A.** Program evaluation. Boston College, School of Social Work (MSW Program Evaluation Course), Chestnut Hill, MA.
- 2018 **Aykanian, A.** Social work policy practice to end homelessness in New York State. Syracuse University, School of Social Work Legislative Advocacy Day, Syracuse, NY.
- 2018 **Aykanian, A.** Positioning and contextual factors in program evaluation. Simmons College, School of Social Work (MSW Program Evaluation Course), Boston, MA.
- 2018 **Aykanian, A.**, & King, D. L. Participatory action research. Presented as part of the 2018 Center for Substance Abuse Treatment Virtual Conference: Advancing Treatment at the Intersection of Substance Use Disorders (SUD) HIV/Viral Hepatitis.
- 2018 King, D. L., & **Aykanian, A.** Numbers and the stories behind them: Integrating quantitative and qualitative approaches to evaluation. Presented as part of the 2018 Center for Substance Abuse Treatment Virtual Conference: Advancing Treatment at the Intersection of Substance Use Disorders (SUD) HIV/Viral Hepatitis.
- 2018 Stainbrook, K., & **Aykanian, A.** Data-driven decision-making: Using data for program improvement and sustainability. Presented for Minority AIDS Initiative



grantees through the Substance Abuse and Mental Health Services Administration and Health Resources and Services Administration's Center for Integrated Health Solutions (webinar).

2017 **Aykanian, A.** Service and policy considerations when working with highly mobile homeless youth: Perspectives from the frontlines. Presented at the New York State Coalition for Homeless Youth Annual Conference, Albany, NY.

### **Campus or Departmental Talks**

2019 **Aykanian, A.** Program evaluation. University at Albany, School of Social Welfare.

2017 **Aykanian, A., & Giroux, K.** Homelessness and aging: New challenges, practice considerations, and advocacy opportunities. University at Albany School of Social Welfare Continuing Education Series, Albany, NY.

2017 **Aykanian, A.** Student motivation and passion-based learning strategies. Workshop presented at the University at Albany Future Faculty Leadership Council's Summer Teaching Bootcamp, Albany, NY.

2016 **Aykanian, A.** Social workers stand-up! And, sit down to write advocacy letters. A workshop presented as part of the University at Albany School of Social Welfare's Social Work Month of Excellence.

2016 **Aykanian, A., & Noel, M.** Getting students motivated to learn. Workshop presented at the University at Albany Future Faculty Leadership Council's Summer Teaching Bootcamp, Albany, NY.

2015 **Aykanian, A., & Jones, D.** Teaching social justice. A University at Albany Future Faculty Leadership Council university-wide workshop, Albany, NY.

2013 Larkin, H., Records, J., Bowen, L., & **Aykanian, A.** The National Center for Excellence in Homeless Services. Poster presented at the University at Albany Celebration of Research, Scholarship, and Creative Activities, Albany, NY.

### **TEACHING EXPERIENCE**

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2023 – present Assistant Professor, School of Social Work, University at Buffalo  
Social Welfare History and Policy, in person (MSW)

2020 – present Assistant Professor, School of Social Work, University of Texas at  
Arlington  
Research and Evaluation Methods I, online synchronous (MSW)  
Research and Evaluation Methods II, online asynchronous (MSW)  
Research and Evaluation Methods II, in person (MSW)  
Program Evaluation, online asynchronous (MSW)

2019 – 2020 Adjunct Professor, School of Social Welfare, University at Albany  
Homelessness: Intervention and Prevention, online synchronous (MSW)  
Social Policy Analysis, blended (BSW)  
Social Welfare Services and Policy, online asynchronous (MSW)  
Introductory Research Methods, online asynchronous (MSW)

2014 – 2015 Instructor, School of Social Welfare, University at Albany  
Social Welfare Services and Policy, in-person (MSW)  
Homelessness: Intervention and Prevention, blended (MSW)

2011 – 2013 Teaching Assistance and Instructor, Department of Sociology, University  
of Massachusetts-Boston  
Social Research Methods, in-person (undergraduate)  
Methods of Research, in-person (graduate)—Teaching Assistant  
Methods of Data Analysis, in-person (graduate)—Teaching Assistant

## ACADEMIC MENTORING

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Aug 2022 – May 2023 Ricka Mammah  
Member: Doctoral Dissertation Proposal Committee

May 2022 – Aug 2022 Ricka Mammah  
Member: Doctoral Comprehensive Exam Committee

May 2022 – Dec 2022 Taylor Bolinger  
Member: MSW Thesis Committee  
Thesis Title: *Competence and Bias in the Provision of Transgender Mental Healthcare*

March 2021 – May 2022 Katherine Lindsey  
Chair: MSW Thesis Committee  
Thesis Title: *Intersections Between Social Work and Public Administration: A Case Study of Urban Water Poverty*

Aug 2021 – Dec 2021 Erin Roark  
Member: Dissertation Committee

## UNIVERSITY AND PROFESSIONAL SERVICE

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**Service to the University/School of Social Work—University of Texas at Arlington**  
Subcommittee on Graduate Studies/Subcommittee on Undergraduate Studies (2022–2023)  
Research Advisory Committee to the Office of Information Technology Governance Committee  
(2021–2023)

Community and Administrative Practice Curriculum Committee, School of Social Work (2021–present); Committee Chair (2022–2023)

Professional Standards Committee, School of Social Work (2022–2023)

Doctoral Program Committee, School of Social Work (2021–2023)

**Service to the University/School of Social Work—University at Albany**

Founding Co-Editor, Critical Conversations: University at Albany School of Social Welfare Student-Led Journal (2018–2019)

University Senate Council on Research (2016–2019)

University Senate Executive Committee (2018)

University Senate Excellence in Research and Creative Activities Committee (2016–2019)

Doctoral Committee, School of Social Welfare (2014–2018)

Future Faculty Leadership Council (2015–2017)

Social Work Graduate Student Association (2014–2015)

**Service to the Profession**

National Co-Lead, Grand Challenge to End Homelessness (2023–present)

Member, Society for Social Work and Research Special Interest Group on Youth and Young Adult Homelessness (2021–present)

Member, Society for Social Work and Research Special Interest Group on Homelessness (2016–present)

Reviewer, Journal of Workplace Behavioral Health (2023–present)

Reviewer, International Journal of Homelessness (2022–present)

Reviewer, Advances in Social Work (2022–present)

Reviewer, Social Work in Health Care (2021–present)

Reviewer, Stress and Health (2021–present)

Reviewer, Journal of Community Psychology (2020–present)

Reviewer, Sociological Inquiry (2020–present)

Reviewer, Journal of Social Distress and the Homeless (2019–present)

Reviewer, Journal for the Society of Social Work and Research (2016–present)

Taskforce Member, CSWE Curricular Guide for Addressing Homelessness (2018–2019)

Guest Editor of Special Issue, Journal of Social Work Education (2019–2020)

**Service to the Community**

Committee Member, Tarrant County Homeless Coalition Youth Committee and Youth Homelessness Demonstration Program Workgroup, Arlington, TX (2021–present)

Volunteer, Metro Dallas Homeless Alliance, Dallas, TX (2020–2023)

Strategic Planning and Leadership Committee, Urban Grief, Albany, NY (2016–2020)

Community Impact and Investment Committee, United Way of the Greater Capital Region (2014–2019)

Strategic Planning Committee, Albany County Coalition on Homelessness (2017)

Annual Meeting Planning Committee, New York Coalition for Homeless Youth (2014–2017)

Planning Committee, Teaching Sociology Conference, Stonehill College (2013)