

**Curriculum Vitae**  
**Denise J. Krause, MSSW, ACSW, LCSW**

UBSSW  
685 Baldy Hall  
Amherst, NY 14260

716-645-1223  
dkrause@buffalo.edu

**EDUCATION**

<b>MSSW</b>	Columbia University School of Social Work, NY	May 1987
<b>BA</b>	Binghamton University, NY	May 1985

**ACADEMIC EXPERIENCE**

**University at Buffalo, The State University of New York**  
**School of Social Work**

Clinical Professor	September 2009-Present
Associate Dean for Community Engagement and Alumni Relations	August 2009-Present
Associate Dean for Community Engagement	August 2008-August 2009
Associate Clinical Professor	May 2003-August 2009
Assistant Clinical Professor	September 1998-May 2003
Adjunct Assistant Clinical Professor	January 1993-July 1998

**University at Buffalo, The State University of New York**  
**College of Arts and Sciences**

Adjunct Lecturer	January 1995-May 2015
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**PRACTICE EXPERIENCE**

**CMG Health, Amherst, NY**

Consultant	September 1998-March 1999
Out Patient Case Manager Supervisor	July 1996-September 1998
Per Diem Case Manager	May 1994-July 1996

**Catholic Charities of Buffalo, NY**

Supervisor, Black Rock/Riverside and Perry Street Offices	June 1992-July 1996
Supervisor, Housing Improvement Program	March 1990-May 1992
Community Services Worker	June 1987-February 1990

**Great Lakes Psychotherapy, Amherst, NY**

Private Clinician	September 1992-May 1994
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**Tuscarora Indian Reservation, Lewiston, NY**

Per Diem Social Worker	January 1992-December 1992
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**Genesee Memorial Hospital, Batavia, NY**

Per Diem Social Worker

April 1991-May 1993

**Tonawanda Indian Reservation, Basom, NY**

Per Diem Social Worker

January 1990-June 1993

**Gowanda Nursing Home, Gowanda, NY**

Per Diem Social Worker

April 1990-June 1993

**Saint Luke's/Roosevelt Hospitals, New York, NY**

Social Work Graduate Intern

September 1986-May 1987

**Children's Aid Society, New York, NY**

Social Work Graduate Intern

September 1985-May 1986

**SUNY Binghamton Preschool, Binghamton, NY**

Assistant Instructor

September 1984-May 1985

**Binghamton Rape and Abuse Crisis Center, Binghamton, NY**

Rape and Abuse Crisis Counselor

September 1983-May 1985

**AWARDS**

- 2019 Open SUNY Online Teaching Ambassador
- 2014 Nominated School of Social Work Outstanding Faculty of the Year
- 2013 School of Social Work Outstanding Faculty of the Year
- 2012 National Association of Social Workers- ABCD Award
- 2012 Nominated School of Social Work Outstanding Faculty of the Year
- 2011 Nominated School of Social Work Outstanding Faculty of the Year
- 2010 Buffalo Prenatal - Perinatal Network Service Award
- 2010 Nominated School of Social Work Outstanding Faculty of the Year
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- 2007 Nominated School of Social Work Outstanding Faculty of the Year
- 2007 Buffalo Prenatal - Perinatal Network Service Award
- 2006 Nominated School of Social Work Outstanding Faculty of the Year
- 2005 School of Social Work Outstanding Faculty of the Year
- 2004 Nominated School of Social Work Outstanding Faculty of the Year
- 2004 AIDS Network of Western New York- Red Ribbon Award
- 2003 University at Buffalo Outstanding Graduate Faculty Award
- 2002 School of Social Work Outstanding Faculty of the Year

**PROFESSIONAL MEMBERSHIPS and CREDENTIALS**

Association for the Quality Development of Solution Focused Consulting and Training

Academy of Certified Social Workers  
Council on Social Work Education  
National Association of Social Workers  
National Center for Faculty Development & Diversity

### **PROFESSIONAL CREDENTIALS**

Academy of Certified Social Workers  
New York State Licensed Clinical Social Worker (LCSW)  
Board Certified-Telemental Health Provider

### **GRANTS**

*University at Buffalo:*

2023	Professional Development Award (\$2000.00)
2022	SUNY IITG HyFlex Tools Project Award (\$2500.00)
2019	Professional Development Award (\$275.00)
2016	Professional Development Award (\$750.00)
2015	Professional Development Award (\$750.00)
2010-2012	NYS Unified Court System: Office of Court Administration: <i>Child Welfare Court Improvement Project (with Sue Green)</i> (\$29,964)
2005	Educational Technology Center Award (\$5700.00)
2003	Educational Technology Center Award (\$8000.00)
2001	Professional Development Award (\$1000.00)
1999	Professional Development Award (\$1000.00)

### **PUBLICATIONS**

#### **Peer Reviewed:**

- Skrzypek, C., Diebold, J., Kim, W. & Krause, D. J. (2022). Formalizing alumni mentoring in social work education: Lessons learned from a three-year program evaluation. *Journal of Social Work Education*, 58(2), 403-416, DOI: 10.1080/10437797.2020.1817820.
- Skrzypek, C., Diebold, J., Kim, W. & Krause, D. J. (2019). Mentoring connections: Implementing a students-alumni mentor program model in social work. *Journal of Social Work Education* 55(3), 449-459, DOI: 10.1080/10437797.2019.1600445.
- Krause, D.J., Green, S. A., Koury, S. P., & Hales, T. W. (2017). Solution-focused trauma-informed care (SF-TIC): An integration of models, *Journal of Public Child Welfare* 12(2), 117-135, DOI: 10.1080/15548732.2017.1348312.
- Kazi, M. A.F., Coombs, M., Krause, D.J., & Anderson, J. (2015). Effects of Solution –Focused training on the permanency outcome in child welfare. *The International Journal of Interdisciplinary Social and Community Studies* 10(4), 27-39.

Anderson, L.E., Weston, E.A., Doueck, H.J., and Krause, D.J. (2002). The child centered social worker and the sexually abused child: Pathway to healing. *Social Work* 47(4) 368-378.

Randolph, K.A. and Krause, D. J. (2002). Mutual aid in the classroom: An instructional technology application. *Journal of Social Work Education* 38(2) 259-272.

### **Book Chapters:**

Green, S.A.; Koury, S. P.; Krause, D. J.; Elze, D.E.; McClain-Meeder, K.; and Hine, J. C. (2025). Creating a trauma-informed school of social work: Curriculum, policies and practices, and university-community partnerships. In L. Tufford & A. Dylan, *Trauma-informed Care in social work education: Implications for students, educators, field, and pedagogy*. NY: Routledge.

Hitchcock, L., Sage, M., Smyth, N.J., & Krause, D.J. (2019). Online classrooms. In L. Hitchcock, M. Sage, & N.J. Smyth, *Teaching social work with digital technology* (pp. 157-207). Alexandria, VA: Council on Social Work Education Press.

### **Text Book Supplements:**

Krause, D.J. & Shulman, L. (2011). *The practice behaviors workbook for The skills of helping individuals, families, groups, and communities* (7<sup>th</sup> Edition). CA: Cengage.

Krause, D.J. (2011). *Test bank for The skills of helping individuals, families, groups, and communities* (7<sup>th</sup> Edition). CA: Cengage.

Krause, D.J. (2009). *Test bank for The skills of helping individuals, families, groups, and communities* (6<sup>th</sup> Edition). CA: Cengage.

Krause, D.J. (2006). *Test bank for The skills of helping individuals, families, groups, and communities* (5<sup>th</sup> Edition). CA: Thomson.

### **Book Reviews:**

Krause, D.J. (2013). Review of “The use of self: The essence of professional education.” *Best Practices in Mental Health*, 9(2), 115-119.

Krause, D.J. (2009). Review of “Treating Somatization: A cognitive behavioral approach.” *Best Practices in Mental Health*, 5(2), 129-131.

Krause, D.J. (2008). Review of “Collaborative Therapy with Multi-stressed Families (2<sup>nd</sup> Ed.).” *Best Practices in Mental Health*, 4(1), 124-126.

### **Media Publications:**

- Krause, D., Picone, M., Dinger, L., Sturman, S. (2011). *Genograms: The tool that brings the family story to life*. MA: Pearson Publishing. (Available at [pearsonlearning solutions.com](http://pearsonlearning solutions.com)).
- Powell, S. (Producer/Director), Green, S., Krause, D. & Bloomberg, J. (Producers). (2009). *The History of the University at Buffalo School of Social [DVD]*. Buffalo, NY: Odessa Pictures. (Available from University at Buffalo, School of Social Work).
- Powell, S. (Producer/Director), Green, S., Krause, D. & Bloomberg, J. (Producers). (2008). *University at Buffalo School of Social Work: Excellence in masters and doctoral education [DVD]*. Buffalo, NY: Odessa Pictures. (Available from University at Buffalo, School of Social Work).
- Cameron, M., Krause, D.J., & Sturman, S. (2005). *The interactive skills of helping CD*. CA: Thomson Publishing.

### **Report:**

- Diebold, J., Kim, W. & Krause, D. (2017). Mentoring Connections: Evaluating the University at Buffalo School of Social Work's Mentor Program. Buffalo, NY: University at Buffalo School of Social Work.  
<https://doi.org/10.13140/RG.2.2.35277.74722>

### **PEER REVIEWED PRESENTATIONS**

- Green, S. A. & Krause, D. J. & Koury, S. A. (2024, July). Beyond Trigger Warnings: Building a Trauma-Informed Curriculum. International Academy of Law and Mental Health Conference, Barcelona, Spain.
- Krause, D. J., Green, S. A. & Brontman, B. A. (2023, March). Using Solution Focused Skills to be Trauma-Informed with Diverse Populations. Seminar session at the Solution Focused Practice Aotearoa Petersgate Counselling Centre, Christchurch, NZ.
- Krause, D. J., Stover, S., Selbst, M., & Marris, W. L. (2022, April). Peer Teaching Assistants in Online Practice Classes: Best Practices. Interactive workshop session at the 8th Annual Social Work Distance Education conference (SWDE), San Antonio, TX.
- Krause, D. J., Hine, J. C., & Marris, W. (2021, April). Accessibility and Online Practice Courses: Enhancing Student Success. Interactive workshop session at the 7th Annual Social Work Distance Education conference (SWDE), San Antonio, TX.

- Krause, D. J., Green, S.A. & Koury, S.P (2020, November). How Solution-Focused Skills Create a Trauma-Informed Response during COVID-19. Solution Focused Brief Therapy Association 12th Annual International Conference, Las Vegas, Nevada.
- Krause, D. J., Hine, J. C., & Marris, W. (2020, April). Accessibility and Online Practice Courses: Enhancing Student Success. Interactive workshop session at the 7th Annual Social Work Distance Education conference (SWDE), San Antonio, TX. (Conference cancelled due to COVID-19).
- Krause, D. J., Green, S.A. & Koury, S.P (2019, November). “What” and “How”: Training Professionals to be Trauma-Informed By Integrating Solution-Focused Skills Solution Focused Brief Therapy Association 11th Annual International Conference, Montreal, Canada.
- Krause, D. J., Green, S.A. & Koury, S.P. (2019, October). How Using Solution Focused Skills Creates a Trauma-Informed Approach. Council on Social Work Education 64th Annual Program Meeting, Denver, Colorado.
- Green, S. A. Krause, D. J. & Koury, S. A. (2019, July). Using Solution-Focused Skills To Create A Trauma-Informed Environment International Academy Of Law and Mental Health Conference, Rome, Italy.
- Koury, S.P., Krause, D. J., & Green, S. A. (2019, April). “What” and “How”: Helping Students be Trauma-Informed by Integrating Solution-Focused Skills in Online Classrooms. Council on Social Work Education 5th Annual Distance Education Conference, San Antonio, TX.
- Koury, S.P., Krause, D. J. & Green, S.A. (2018, November). “What” and “How”: Helping Students be Trauma-Informed by Integrating Solution-Focused Skills. Council on Social Work Education 63rd Annual Program Meeting, Orlando, Florida.
- Diebold, J., Krause, D. J., & Kim, W. (2018, November). Mentoring Connections: Effective Alumni-Student Mentorship. Council on Social Work Education 63<sup>rd</sup> Annual Program Meeting, Orlando, Florida.
- Krause, D. J. & Green, S. A. (2017, November). How Solution-Focused Skills Create a Trauma-Informed Environment. Solution Focused Brief Therapy Association 9th Annual International Conference, Santa Fe, New Mexico.
- Green, S. A. Krause, D. J. & Koury, S. A. (2017, July). Organizational Sustainability of Solution-Focused Trauma-Informed Care (SF-TIC). International Academy of Law and Mental Health Conference, Prague, Czechoslovakia.

Krause, D. J. (2017, April). Modelling the Model: The Reflecting Team in Online Social Work Practice Courses. Council on Social Work Education 3rd Annual Distance Education Conference, San Antonio, TX.

Krause, D. J. & Green, S. A. (2016, November). Developing Solution-Focused Champions within a Trauma-Informed Environment. Solution Focused Brief Therapy Association 8th Annual International Conference, Halifax, Nova Scotia.

Krause, D. J. (2016, April). Facilitating Instructor-Student Connection in Online Social Work Practice Courses. Council on Social Work Education 2<sup>nd</sup> Annual Distance Education Conference, Indianapolis, Indiana.

Krause, D. J. & Green, S. A. (2015, November). Pulling it Together: Using Levels of Learning as a Solution-Focused Trainer/Consultant. Solution Focused Brief Therapy Association 7th Annual International Conference, Wilmington, North Carolina.

Krause, D. J. & Sturman, S. (2015, October). Using Solution-Focused Instruction Techniques to Teach Practice Skills in Online Course Delivery. Council on Social Work Education 59th Annual Program Meeting, Denver, Colorado.

Green, S. A. & Krause, D. J. (2015, July). Solution-Focused Brief Therapy and Trauma-Informed Care: An Integrated Approach for Treating Trauma. International Academy of Law and Mental Health Conference, Vienna, Austria.

Krause, D. J. & Guzman, A. J. (2015, April). Teaching practice skills online. Council on Social Work Education Distance Education Conference, Indianapolis, Indiana.

Krause, D. J. (2014, November). The Solution Focused Salon. Solution Focused Brief Therapy Association 6th Annual International Conference, Santa Fe, New Mexico.

Krause, D. J., & Sturman, S. (2014, October). Using Solution-Focused Instruction Techniques to Teach Practice Skills in Online Course Delivery. Council on Social Work Education 58th Annual Program Meeting, Tampa, Florida.

Knaak, K., Horne, D. & Krause, D.J. (2014, October). Student-Alumni-Mentoring: Enhancing University-Community Partnerships (Poster Presentation). Council on Social Work Education 58th Annual Program Meeting, Tampa, Florida.

Krause, D. J. & Green, S. A. (2013, November). Developing Agency-Based Solution-Focused Mentors. Solution Focused Brief Therapy Association 5th Annual International Conference, Toronto, Canada.

Krause, D. J. (2013, November). Home Visits: An Opportunity for Solution Focused

Consultation. Solution Focused Brief Therapy Association 5th Annual International Conference, Toronto, Canada.

Horne, D., Krause, D.J., & Wilton, A.J. (2012, November). Student-Alumni Mentoring: An Innovative Approach to Building University-Community Partnership. Council on Social Work Education 57th Annual Program Meeting, Washington, D.C.

Krause, D. J., Green, S. & Picone, M. (2012, November). Solution Focused Instruction Techniques. Council on Social Work Education 57th Annual Program Meeting, Washington, D.C.

Krause, D. J. & Dreywood, P. (2012, November). Scaling as a Technique for Moving Forward. Solution Focused Brief Therapy Association 4th Annual International Conference, Minneapolis, MN.

Krause, D. J. & Ferraro, M. (2012, November). “Relationship Role Plays” as a Tool to Increase Engagement and Build on Past Successes. Solution Focused Brief Therapy Association 4th Annual International Conference, Minneapolis, MN.

Krause, D. J. (2011, November). Coordination of Services: Solution Focused Case Consultation Groups. Solution Focused Brief Therapy Association 3<sup>rd</sup> Annual International Conference, Bakersfield, CA.

Krause, D. J., & Green, S. (2010, November). Integrating Solution-Focused Techniques and Trauma-Informed. Care Solution Focused Brief Therapy Association 3<sup>rd</sup> Annual International Conference, Banff, Alberta.

Krause, D. J., & Hoppe, B. (2010, November). What do you think the judge needs to see change? Solution focused techniques in family law cases. Solution Focused Brief Therapy Association 3<sup>rd</sup> Annual International Conference, Banff, Alberta.

Krause, D. J., & Green, S. (2010, October). Solution-Focused Instruction Techniques. Council on Social Work Education 56th Annual Program Meeting, Portland, Oregon.

Krause, D. J., Green, S. & Picone, M. (2009, November). Solution Focused Instruction Techniques. Council on Social Work Education 55th Annual Program Meeting.

Green, S., Krause, D. J. & Picone, M. (2009, November). The Integrative Teaching Model: A comprehensive framework for the practice educator. Council on Social Work Education 55th Annual Program Meeting.

Krause, D. J. & Green, S. A. (2009, October). “Solution Focused Teaching Techniques for Adult Learners”. Institute for Community College Development 2009



Successful Teaching Conference. Corning, NY.

Krause, D.J. & Sturman, S. (2008, November). "I hate cameras: Using student videotaped interviews in blended learning. Council on Social Work Education 54th Annual Program Meeting.

Krause, D.J., Green, S. & Picone, M. (2007, October). Pulling it together: Developing lesson plans for the adult learner. Council on Social Work Education 53rd Annual Program Meeting.

Picone, M., Krause, D.J., & Green, S. (2007, October). Creating a positive, solution focused approach in the classroom. Council on Social Work Education 53rd Annual Program Meeting.

Krause, D.J., Cameron, M., Sturman, S. & Green, S. (2006, February). Teaching with technology: New strategies for developing skills-based practice. Council on Social Work Education 52<sup>nd</sup> Annual Program Meeting.

Krause, D.J., Green, S., Picone, M. (2006, February). Interactive teaching model. Council on Social Work Education 52<sup>nd</sup> Annual Program Meeting.

Krause, D.J. & Sturman, S. (2004, March). Integrating instructionally driven methodologies with emerging distance learning technologies: Providing innovative courses: Council on Social Work Education 50th Annual Program Meeting Technology Conference.

Krause, D.J., Green, S., Picone, M., Andrews, M. (2002, March). Linking traumatic events with the classroom experience. New York State Social Work Education Association.

Randolph, K. A. & Krause D.J. (2001, March). Mutual Aid in the Classroom: An Instructional Technology Application. Council on Social Work Education 50th Annual Program Meeting.

Randolph, K. A. & Krause D.J. (2001, September). Web-based technology in a mutual aid learning environment. HUSITA 6 / 5th Annual South Carolina Technology Conference.

### **INVITED PRESENTATIONS**

#### **School of Social Work:**

School of Social Work: *Creating Engaging Classroom Experiences (2024)*

School of Social Work: *Managing Student Expectations (2024)*

School of Social Work: *Grading and Managing Student Expectations (2025)*

School of Social Work: *Brightspace Brown Bag Series for Instructors (2023-2024).*

School of Social Work: *Rho Kappa Sponsored Licensure Review for UBSSW Students (2015-2025).*

School of Social Work: *Trauma Informed Care Info. Session* (2023)  
Continuing Education Department: *Social Work Licensure Review Course* (2004-2023).  
School of Social Work: *Faculty Teaching Retreat* (March, 2019).  
School of Social Work: GSA Sponsored *Licensure Review for Seated Students* (2005-2018).  
Continuing Education Department: *Social Work Practice Fellows* (Fall, 2018).  
School of Social Work: GSA Sponsored *Licensure Review for Online Students* (2016-2018).  
Online Student Orientation: *What to Expect in Online Interventions I & II.* (2017, April).  
Social Work Continuing Education Presentation: *Vicarious Trauma and Vicarious Resilience* (2016, July).  
Social Work Continuing Education Presentation: *Back to Basics: How Solution Focused Strategies Keep Us on Track.* (2016, April).  
Social Work Continuing Education Presentation: *Solution Focused Therapy and Trauma-Informed Care: An Integrated Approach for Addressing Trauma.* (2015, July).  
Faculty presentation: *Online Teaching* (2013).  
School of Social Work: *Mentor Orientation* (2011-2014).  
Continuing Education Department: *Solution Focused Work with Clients* (2007-2013).  
Advanced Interventions classes: *Solution Focused Intervention* (2008-2010).  
School of Social Work: *Dimdim for Social Work* (2009).  
School of Social Work: *Solution Focused Teaching* (2009).  
Brown Bag Lunch Series: *I Hate Videos: Digital Technology and Hybrid Education* (2008).  
School of Social Work: *NASW Membership* (2007).  
Interventions I class: *Social Work Values and Ethics* (2006).  
Interventions II classes: (2003-2006).  
Brown Bag Lunch Series: *Website Technology in the Classroom* (2004).  
Recruitment Sessions: *Why Social Work?* (2004).  
Brown Bag Lunch Series: *Interviewing Strategies* (2003).  
Brown Bag Lunch Series: *Mutual Aid in the Distance Education Classroom* (2003).  
Interventions II classes: *Working with Resistance* (2002).  
Interventions II classes: *Working with Families* (2002).  
Children & Youth Concentration Meetings: *Avoiding Burnout and Social Work Certification* (1999-2002.)  
Interventions I classes: *Macro Level Interventions* (1999-2002).  
Interventions II classes: *Genograms as Interventions* (2001).  
Interventions II classes: *Use of Self in Social Work* (2000).

University at Buffalo:

Interprofessional Education Forum: *Faculty Facilitator* (2021-2023, 2025).  
Buffalo Educational Opportunity Center: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2024).  
UB Counselling Services: *Solution Focused Practice Parts I & II* (2017).  
The Teaching and Learning Center Online Workgroup: *Presuppose....Online Teaching has Taught Social Work Educators Something"* (2012, March).

The Teaching and Learning Center: *Pulling It Together: Developing Lesson Plans for University Students* (2007, 2010).  
The Teaching and Learning Center: *Creating a positive, solution focused approach in the classroom* (2008).  
Educational Technology Center: *Impact on Student Learning of Ed Tech Grants: One Perspective* (2006).  
Digital Video Institutional Application Panel Presentation: *Teaching with Technology: New Strategies for Developing Skills-Based Practice* (2006).  
The Center for Teaching and Learning Resources: *Facilitating Class Discussions* (2005).  
University at Buffalo Speaker Series: *Behaviors Disorders of Childhood* (2005).  
Panelist, *Virtual Universities: Online and On-target?* (2004).  
Social Sciences Department: *Diversity in Human Services* (1999-2003) .  
Health & Human Services Student Association: *The Field of Social Work* (2001-2002).  
Social Sciences Department: *System's Theory* (1999).

Community:

Tompkins County Department of Social Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care; Train-the-Trainer*. (2018-2025).  
Livingston County Department of Social Services: *Vicarious Trauma and Vicarious Resilience* (2018-2025).  
Livingston County Department of Social Services: *Intensive Solution Focused Practice* (2008-2025).  
Livingston County Department of Social Services: *The Five Languages of Appreciation* (April, 2025).  
Chemung County Department of Social Services: *ACEs and Trauma* (March, 2025).  
Chemung County Department of Social Services: *Enhancing Interpersonal Skills* (November, 2024).  
Chemung County Department of Social Services: *Managing Transitions with Resilience and Humor* (November, 2024).  
People Inc.: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2024).  
Genesee Valley Health Partnership: *Integrating Solution Focused Strategies into a Trauma Informed System of Care Refreshers* (2019-2024).  
YouthBuild: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2023-2024).  
Chemung County Department of Social Services: *When We Know Better We Do Better: Self Awareness and Emotional Regulation*. (May, 2024).  
Livingston County Department of Social Services: *Solution Focused Approaches in the Work* (February & March, 2024).  
Livingston County Department of Social Services Staff Day: *Creating Balance and Wellness amid Chaos* (December, 2023).  
Chemung County Department of Social Services: *Leadership and Trustworthiness* (November, 2023).

- Chemung County Department of Social Services Staff Day: *Bringing you Best Self to Work. (October, 2023).*
- Livingston County Department of Social Services Staff Day: *How Bias Creeps into our Interactions (October, 2023).*
- Boys and Girls Club: *Solution-Focused and Trauma-Informed Leadership (November 2023).*
- Chemung County Department of Social Services: *Adversity and Trauma in the Workplace -4 part series (June 2023-September 2023).*
- Niagara County Department of Social Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (May-August, 2023).*
- Livingston County Department of Social Services: *What Works When Life Has Gotten on your Last Nerve? (May, 2023).*
- Chemung County Department of Social Services: *Intensive Solution Focused Practice (May, 2023).*
- Roswell Park Memorial Cancer Institute: *Restorative Activities: Self Care in Action (May, 2023).*
- Roswell Park Memorial Cancer Institute: *Vicarious Resilience and Post Traumatic Growth (March, 2023).*
- Livingston County Department of Social Services: *Growth Mindset: How being Proactive vs. Reactive Helps. (February, 2023).*
- Roswell Park Memorial Cancer Institute: *Impact of the Work (February, 2023).*
- Roswell Park Memorial Cancer Institute: *Adverse Childhood Experiences Study (December, 2022).*
- Livingston County Department of Social Services: *ACEs and Supervision (Fall, 2022).*
- St. Lawrence County Department of Social Services: *Happiness & Negativity (October, 2022).*
- St. Lawrence County Department of Social Services: *Languishing and Flourishing (September, 2022).*
- Livingston County Department of Social Services: *Has “Life” Gotten on Your Last Nerve? (August, 2022).*
- Crisis Services of Erie County: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2020-2023).*
- St. Lawrence County Department of Social Services: *Advanced Consideration on Professional Boundaries (August, 2022).*
- Falconer School District: *Trauma-informed and Solution Focused School Interactions: What is Possible? (August, 2022).*
- People Inc.: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2017-2022).*
- Cochise Community College, AZ: *Using Solution Focused Trauma-Informed Approaches and Practices (2022).*
- Roswell Park Memorial Cancer Institute: *Managing Decision Fatigue (2022).*
- St. Lawrence County Department of Social Services: *Boundaries (2021-2022).*
- St. Lawrence County Department of Social Services: *Solution Focused Practice I & II (2020 & 2022).*
- Erie County Department of Social Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2015-2022).*

- St. Lawrence County Department of Social Services: *Moral Distress and Moral Resilience (2021)*.
- St. Lawrence County Department of Social Services: *Coping with Isolation (2021)*.
- St. Lawrence County Department of Social Services: *Compassion Resilience (2022)*.
- Roswell Park Memorial Cancer Institute: *Vicarious Trauma and Vicarious Resilience (2021)*.
- Roswell Park Memorial Cancer Institute: *Compassion Resilience (2021)*.
- Roswell Park Memorial Cancer Institute: *Adverse Childhood Experiences (2021)*.
- Roswell Park Memorial Cancer Institute: *Moral Distress and Moral Resilience (2021)*.
- Miami-Dade County Drug Dependency Court: *Integrating Solution Focused Strategies in a Trauma-Informed Court. (2021)*.
- St. Lawrence County Department of Social Services: *Grief and Loss during Dual Pandemics (2021)*.
- St. Lawrence County Department of Social Services: *Transitioning to a New Normal (2021)*.
- St. Lawrence County Department of Social Services: *Worry, Stress and Fear (2021)*.
- Erie County Medical Center: *Coping with Isolation (2021)*.
- Erie County Medical Center: *Grief and Loss during Dual Pandemics (2021)*.
- Erie County Medical Center: *Worry, Stress and Fear (2021)*.
- Tompkins County Trauma-Informed Family Treatment Court: *Managing during Challenging Times for Judges, Attorneys, Court Personnel and Caseworkers (2021)*.
- Center for Public Safety Initiatives, Rochester Institute of Technology: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2019-2021)*.
- Erie County Department of Probation: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2019-2021)*.
- Say Yes Buffalo: *Solution Focused Practice and Supervision (2018-2020)*.
- Allegany County Department of Social Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2014-2020)*.
- Genesee Valley Health Partnership: *Integrating Solution Focused Strategies into a Trauma Informed System of Care; Champion Development (2019-2020)*.
- Erie County Department of Senior Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2019)*.
- Cattaraugus County Department of Social Services Administration: *Vicarious Trauma and Vicarious Resilience (2019)*.
- Niagara County Department of Mental Health: *Vicarious Trauma and Vicarious Resilience (2019)*.
- Allegany County Department of Social Services Foster Parent Training: *Helping Families to be Resilient (2019)*.
- Tompkins County Department of Social Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2016-2019)*.
- Tompkins County Family Treatment Court: *Integrating Solution Focused Strategies into a Trauma Informed Court. (2016-2019)*.
- Catholic Family Center of Rochester: *Integrating Solution Focused Strategies into a Trauma Informed System of Care (2016, 2018-2019)*.

- Tompkins County Department of Social Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care*. (2016-2019).
- Erie County District Attorney's Office: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2017 -2018).
- Chautauqua County Tapestry, Dunkirk, NY: *Solution Focused Trauma Informed Care Champion Development Training* (2016-2017).
- Stutzman Addiction Treatment Center: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2015-2017).
- Erie County Department of Social Services All Staff Wellness Day: *Embracing Change*. (2017, February).
- Erie County Department of Social Services All Staff Wellness Day: *Impact of the Work and Self Care*. (2017, February).
- Livingston County Department of Social Services All Staff Meeting, Mt. Morris, NY: *Taking Care of Self*. (2016, December).
- Allegany County Department of Social Services: *Vicarious Trauma and Vicarious Resilience* (2016, December).
- Social Work Career Blog Interview: *Solution focused therapy: Key principles and case example*. (2016, December).
- New York Public Welfare Association 147<sup>th</sup> Annual Summer Conference, Saratoga, NY: *Mission Possible*. (2016, July).
- Organizational Development Network of Western New York, Amherst, NY: *Naming and Framing: How Using a Solution-Focused Trauma Informed Approach (SFTIC) Creates Possibility in Organizations*. (2016, May).
- Gateway-Longview Services: *Vicarious Resilience* (2016, March).
- University of Kansas School of Social Work, Lawrence, Kansas: *The Use of a Solution-Focused and Trauma-Informed Perspective for Field Education* (2015, October).
- Lutheran Family Health Centers, Brooklyn, NY: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2015, March).
- YWCA of Richmond Virginia: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2014-2015).
- Child and Family Services Regions I & II: *Vicarious Resilience* (2014-2016).
- Gateway-Longview Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2010-2015).
- Catholic Charities of Western New York: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2010-2015).
- Allegany County Department of Social Services: *Solution Focused Techniques in Child Protective Services Training and Consultation* (2009-2016).
- Child and Family Services Region I: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2012-2016).
- Tompkins County Department of Social Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2010-2014, 2016).
- Greater Rochester Consortium: *Solution Focused Social Work* (2014).
- Western New York Developmental Disabilities Consortium: *Embracing Change, A Solution Focused Journey* (2013).
- Chautauqua County Department of Social Services: *Solution Focused Casework Training* (2012).

- Niagara County Department of Social Services and New Directions: *Solution Focused Techniques in Child Welfare Training and Consultation* (2012).
- Center for the Development of Human Services *Integrating Solution Focused Strategies and Trauma Informed Care (SFTIC) in a Social Services Training Environment* (2011).
- Child Welfare Court Improvement Project: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2010-2012).
- Office of Children and Family Services: *Solution Focused Work in Child Protection* (2010).
- Western New York School Social Worker Association: *Solution Focused Practice in a School Setting* (2010).
- Erie County Medical Center: *Solution Focused Work in a Medical Setting* (2010).
- Center for Development of Human Services: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2010).
- Buffalo Prenatal - Perinatal Network: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2010).
- Chautauqua County Department of Social Services: *Intensive Solution Focused Practice Phases IV & V Training and Consultations* (2009-2010).
- American Red Cross: *Introduction to Case Management* (2007- 2010).
- Erie County Department of Social Services: *Behavior Disorders of Childhood* (2003-2010).
- Social Work Education Consortium: *Integrating Solution Focused Strategies into a Trauma Informed System of Care* (2009).
- NYS Supreme Court Appellate Division, Fourth Department: *Staying on Track with Difficult Parents* (2009).
- Erie County Bar Association, Alternative Dispute Resolution: *Solution Focused Techniques and Mediation* (2009).
- Social Work Education Consortium: *Behavior Disorders in Childhood* (2009).
- Erie County Department of Social Services: *Engaging Difficult Clients* (2009).
- Buffalo Prenatal - Perinatal Network: *Trauma-Informed Systems of Care Facilitation* (2009).
- Chautauqua County Department of Social Services: *Intensive Solution Focused Practice Phase III Training and Consultations* (2008-2009).
- New York State Office of Children and Families, Hillside Children's Services: *Solution Focused Practice Training and Consultations* (2007-2009).
- Family and Children's Service of Niagara: *Solution Focused Client Work* (2008).
- Buffalo Prenatal-Perinatal Network: *Team Building for Enhanced Outreach Workers* (2008).
- NY State AIDS Institute: *Enhancing the Partnership between Client and Case Manager* (2008).
- American Red Cross: *Addressing HIV Prevention in Case Management* (2007-2008).
- Chautauqua County Department of Social Services: *Intensive Solution Focused Practice and Supervision* (2007-2008).
- Rochester Association for the Blind and Visually Impaired: *Change for a Solution Focused Perspective* (2013).

New York State Office of Children and Families, Baker Victory/Hopevale: *Solution Focused Practice* (2007).  
Social Work Education Consortium: *Creating Solution from Chaos: Solution Focused Skills with Clients* (2007.)  
Chautauqua County Department of Social Services: *Intensive Solution Focused Practice Phase II Training and Consultations* (2007).  
Salvation Army Domestic Violence/Rape Crisis Program: *Solution Focused Work and Domestic Violence* (2007.)  
Buffalo Prenatal - Perinatal Network: *Creating Solutions from Chaos* (2007).  
Buffalo Prenatal - Perinatal Network: *Solution Focused Facilitation* (2007).  
Erie County Institute of Law: *Creating Positive Interactions: Effective Communication for Professionals* (2007).  
Nativity United Church of Christ: *“do unto others as you would have others do unto you”: Respecting Diversity in Everyday Life* (2007).  
Chautauqua County Department of Social Services: *Intensive Solution Focused Practice Phase I Training and Consultations* (2006).  
SUNY Fredonia: *Solution Focused Social Work Practice* (2006).  
Randolph Academy: *Supportive Management of Children with Behavior Problems* (2005).  
Buffalo Prenatal-Perinatal Network: *Child Abuse Indicators* (2004.)  
Erie County Medical Center: *Working with GLBT Populations* (2004).  
Buffalo Prenatal - Perinatal Network: *Working with Resistant Clients* (2004).  
New Directions Diagnostic Services: *Impact of Trauma on Children’s Behaviors* (2004).  
Wyndam Lawn, Diagnostic Services: *Understanding Children’s Behaviors* (2003).  
Erie County Department of Social Services: *Supervisor’s Training* (2003).  
Catholic Charities of Buffalo: *Behavior Disorders in Children* (2002).  
Western New York Educational Service Council: *Behavior Disorders of Childhood* (2002).

## **TEACHING**

### **SSW Courses Taught:**

Advanced Standing Seminar (Seated, Hybrid & Online Course)  
Behavior Disorders of Childhood (Online Course)  
Child Abuse and Neglect  
Child and Youth Seminar  
Foundation Seminar (Online Course)  
Human Behavior in the Social Environment (Distance Education Course)  
Diversity and Oppression  
Independent Study  
Interventions I (Seated, Hybrid and Online Course)  
Interventions II (Seated, Hybrid and Online Course)  
Interventions with Children and Adolescents (Distance Education Course)  
Interventions with Families  
Interventions with Groups (Distance Education Course)



Organizational Theory and Development (Distance Education Course)  
Perspectives in Trauma and Human Rights (Online Course)  
Solution Focused Practice (Hybrid, Hyflex & Online Course)  
Solution Oriented Social Work with High Risk Families  
Use of Self in Social Work Practice

College of Arts & Sciences Courses Taught:

Child Mental Health  
Discovery Seminar  
The Family Process

Independent Studies (2024-2025)

5 MSW students served as peer teaching assistants to graduate SW520/SW521 courses.

**SERVICE to the UNIVERSITY**

UB Contingent Faculty Concerns Committee (2025)  
Alumni Officers Committee (2008-2025)  
Interprofessional Education Forum Facilitator (2020-2023, 2025)  
School of Social Work Dean Search Committee (2021)  
CEI Innovation Project: Self and Peer Review Activity (2017-2019)  
Technology and Infrastructure Subcommittee (2014-2015)  
UBIT Customer Service Director Search Committee (2014-2015)  
Engagement Advisory Subcommittee (2014-2016)  
SEFA Campaign Steering Committee (2008-2014)  
SEFA Campaign, Liaison Training Subcommittee (2010-2012)  
University Online Learning Workgroup (2010-2012)  
Digital Video Instructional Applications Committee (2005-2011)  
Board Member, UB Blackboard Advisory Board (2004-2011)  
Provost's Distance Education Committee (2006)  
Assistant Marshall, University Commencement (1999-2009)  
School of Social Work Dean Search Committee (2003-2004)

**SERVICE to the SCHOOL OF SOCIAL WORK**

Part-time Faculty Support (2024-2025)  
Clinical Faculty Mentor (2018-2025)  
Supervisor, Director of Alumni Relations & Community Engagement (2024-2025)  
Chair, Personnel Committee (2009-2025)  
Faculty Advisor to Rho Kappa (2009-2025)  
Member, Dean's Tactical Group (2008- 2025)  
Associate Dean for Community Engagement and Alumni Relations (2008-2025)  
Member, Sequence and Chairs (2005- 2025)  
Member, Field Education Department Advisory Board (2003-2025)  
Chair, Interventions Sequence (2001-2025)

Supervisor, Director of Community Engagement (2011-2024)  
Brightspace Conversion Instructor Consultant (2023-2024)  
Supervisor, Graduate Assistant (2008-2024)  
Chair, Search Committee for Director of Alumni Relations & Community Engagement (2023-2024)  
Faculty Advisor (1998-2022)  
Facilitator, Lesbian and Gay Student Group (1998-2020)  
Chair, Search Committee for Director of Continuing Education (2019)  
Member, Ad Hoc Teaching Assistant Policy Committee (2015-2016)  
Mentor, Ph.D. student teaching development (2014)  
Chair, Community Strategic Planning Workgroup (2013-2014)  
Supervisor, Communications Officer and Senior Program Manager (2010-2016)  
Member, Administrative Strategic Planning Group (2008-2016)  
Co-Coordinator, School of Social Work History Project (2005- 2013)  
Member, Advanced Interventions Cluster (2004-2016)  
Chair, UBSSW 75<sup>th</sup> Anniversary Committee (2009-2010)  
Member, Diversity and Policy Sequence (2002-2010)  
Member, Human Behavior Sequence (1998-2001, 2004-2009)  
Member, Personnel Committee (2003-2004, 2008-2009)  
Participant, Diversity Salon (2005-2008)  
Member, Research Strategic Planning (2006-2007)  
Faculty Member, Ad-hoc Survey Committee (2006-2007)  
Field Educator (2005-2008)  
Member, Academic Strategic Planning (2005-2007)  
Member, Child & Youth Concentration (1999-2007)  
Participant, Trauma Salon (2004-2006)  
Chair, Academic Committee (2004-2006)  
Member, Online Course Committee (2002-2004)  
Human Behavior Sequence (2001-2004) Past Chair  
Faculty Facilitator, Graduate Student Association (2000-2004)  
Member, Distance Learning and Off-Campus Programs (1999-2003)  
Field Liaison, (1998-2009)  
Member, Academic Committee (1998-2003)

### **SERVICE to the PROFESSION**

Planning Committee for the Solution Focused Brief Therapy North American Conference (2025)  
Reviewer, Phi Alpha Student Scholarship Committee (2023-2025)  
Reviewer, Journal of Social Work (2017-2025)  
Clinical and Administrative Supervision (1998-2020)  
Reviewer, Allyn & Bacon/Pearson Publishers (2002-2014)  
Reviewer, Thomson/Cengage Publishing (2004-2014)  
Reviewer, Council on Social Work Education-APM Abstracts (2005-2009)  
Reviewer, Best Practices in Social Work International Journal (2007-2008)  
Faculty, Gero-Ed Curriculum Development Institute (2005-2007)

Reviewer, Journal of Clinical Supervision (2003)

### **SERVICE to the COMMUNITY**

#### **Social Work Profession:**

Member, NYS Board for Social Work (2014-2025)

Member, NASW-NYS Chapter Western Division Steering Committee (2007-2022)

Member, NASW National Committee on Nominations and Leadership (NCNLI) (2014-2017)

Chair, NASW-NYS Chapter Committee on Nominations and Leadership (CNLI) (2010-2014)

Member, NASW-NYS Chapter Diversity Subcommittee (2011-2013)

Board Member, NASW-NYS Chapter (2007-2014)

Member, Health and Human Services Sub Committee, Polancarz Transition Team (2011-2012)

Member, NASW-NYS Chapter Programming Subcommittee (2009-2010)

Director, Western Division of NASW-NYS Chapter (2007-2010)

Member, NASW-NYS Chapter Membership Subcommittee (2008-2009)

#### **New York State:**

Consultant, New York State Office of Children and Family Services (2006-2019)

Trainer and Consultant, AIDS Institute (2005-2011)

#### **Western New York:**

Ex-Officio Board Member, AIDS Network of WNY (1998- 2016)

Consultant, Community Connections of Western New York, (2009-2012)

Organizer of UB student volunteers for *Kids Affected by and Infected with AIDS* camp (2000-2012)

Member, Women, Children's and Young Person's Subcommittee of AIDS Network (1998-2012)

Member CAPC Project (1998- 2012)

Member, Buffalo Perinatal/Prenatal Network (1997- 2012)

Consultant, Erie County Family Court Attorneys (2008- 2011)

Consultant, Chautauqua County Department of Social Services (2006-2011)

Consultant, Greater Buffalo American Red Cross (2005- 2011)

Pride Buffalo Marshall (2004-2010)