

Louanne Bakk, PhD, MSW, BSW
Certificate of Specialization in Aging
School of Social Work
University at Buffalo
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Education:

Ph.D. School of Social Work (2012)
Michigan State University, East Lansing, MI
Dissertation: “Gender and Racial Disparities in Cost-Related Medication Nonadherence: The Effect of Medicare Part D and Factors Impacting Compliance Among Older Women and Black Americans”

M.S.W. School of Social Work (2001)
University of Michigan, Ann Arbor, MI

B.S.W. School of Social Work (2000)
Arizona State University West, Glendale, AZ

Additional Coursework and Training:

2017 Quality by Design: Strategies for Effective Teaching and Quality Course Design
Center for Professional Development
State University of New York

2010 Logistic Regression and Related Techniques
Center for Statistical Consultation and Research
University of Michigan, Ann Arbor, MI

2009 Applications of Hierarchical Linear Models
Center for Statistical Consultation and Research
University of Michigan, Ann Arbor, MI

2009 Examining the Health and Retirement Study Workshop
Summer Institute in Survey Techniques
Survey Research Center, Institute for Social Research
University of Michigan, Ann Arbor, MI

2009
Qualitative Data Analysis with/without Computers
Summer Institute in Survey Techniques
Survey Research Center, Institute for Social Research
University of Michigan, Ann Arbor, MI

Employment History

Academic Experience:

2018 – present
Director, Doctor of Social Work in Social Welfare Program
School of Social Work, University at Buffalo
The State University of New York, Buffalo, NY

2017 – present
Clinical Assistant Professor
Rochester Field Education Coordinator
Director, Institute on Innovative Aging Policy and Practice
School of Social Work, University at Buffalo
The State University of New York, Buffalo, NY

2013 – 2017
Assistant Professor
Director, Institute on Innovative Aging Policy and Practice
School of Social Work, University at Buffalo
The State University of New York, Buffalo, NY

2013
Affiliate Assistant Professor
School of Social Work, University at Buffalo
The State University of New York, Buffalo, NY

2012 – 2013
Assistant Professor
Greater Rochester Collaborative Master of Social Work Program
The State University of New York
College at Brockport, Brockport, NY

2010 – 2012
Ph.D. Student Peer Mentor
School of Social Work
Michigan State University, East Lansing, MI

2009 – 2010
Research Assistant (with Anne Hughes, Ph.D.)
School of Social Work
Michigan State University, East Lansing, MI

2007 – 2009
Research Assistant (with Amanda T. Woodward, Ph.D.)
School of Social Work
Michigan State University, East Lansing, MI

1999 – 2000 Research Assistant (with Cheryl D. Lee, Ph.D.)
School of Social Work
Arizona State University, Glendale, AZ

Social Work Practice Experience:

2008 – 2012 Research Specialist
Area Agency on Aging 1-B, Southfield, MI

- Conducted qualitative research study involving access to medications under Medicare Part D prescription drug program
- Developed quantitative survey instrument and analyzed data for longitudinal study involving how acquisition of personal emergency response system unit impacts older adults' health and well-being

2003 – 2007 Director of Access and Benefits Assistance
Area Agency on Aging 1-B, Southfield, MI

- Directed and coordinated Older American's Act and Michigan Medicare/Medicaid Assistance Program programmatic activities
- Developed and implemented outreach and education campaign that resulted in over 25,000 older adults receiving assistance with Medicare Part D enrollment
- Formulated and maintained effective collaborations between legislators, governmental entities, and community organizations
- Determined opportunities to establish new programs and/or services to enhance access to benefits for older adults and developed request for funding proposals
- Conducted professional presentations and educational sessions on Medicare and Medicaid benefits

2002 – 2003 Health Specialist/Community Planner
Area Agency on Aging 1-B, Southfield, MI

- Monitored, researched, and analyzed proposed program plans, policies, and federal and state legislation
- Engaged in advocacy on behalf of older persons
- Identified unmet needs among older adults in agency's six-county planning and service area, particularly those with greatest social and economic disadvantage
- Strengthened relationships between agency and community organizations

Awards:

- 2015 *Journal of Gerontological Nursing*
Edna Stilwell Writing Award
Presented at the 68th Annual Scientific Meeting of the
Gerontological Society of America in Orlando, FL
- 2013 New Connections: Increasing Diversity of RWJF Programming
Robert Wood Johnson Foundation (\$1,500)
Travel expenses to 7th Annual Symposium in Princeton, NJ
- 2012 Grants Technical Assistance Workshop for Minority and Emerging
Scientists Seeking Careers in Aging Research
National Institute on Aging (\$1,500)
Travel Expenses to 65th Annual Scientific Meeting of the
Gerontological Society of America in San Diego, CA
- 2012 Workshop on Health Disparities Research and Minority
Populations: Exploring ICPSR Data Sources
Robert Wood Johnson Foundation/University of Michigan (\$500)
- 2011 Dissertation Completion Fellowship
Michigan State University College of Social Science (\$7,000)
- 2011 Innovations Achievement Award, Technology Category
Recognition of Personal Emergency Response System Program
National Area Agencies on Aging Association
- 2010 – 2012 Hartford Doctoral Fellowship in Geriatric Social Work
John A. Hartford Foundation (\$80,000)
- 2010 School of Social Work Doctoral Fellowship for Research
Michigan State University (\$2,500)
- 2010 Public Policy Issues in Aging Workshop
Syracuse University (\$1,500)
Travel expenses to attend workshop in Syracuse, NY
- 2010 Graduate Student Research Award
American Society on Aging (\$500)
Travel expenses to attend 2010 Annual Conference of the National
Council on Aging and the American Society on Aging
- 2010 Michigan Center for Urban African American Aging Research:
Summer Doctoral Training
University of Michigan and Wayne State University (\$500)

2009	Pearl Aldrich Graduate Student Research Award Michigan State University (\$5,000)
2009	School of Social Work Doctoral Fellowship for Research Michigan State University (\$5,000)
2008 – 2010	Hartford Doctoral Fellows Pre-Dissertation Award John A. Hartford Foundation (\$5,000) Travel expenses to 61 st and 62 nd Annual Scientific Meetings of the Gerontological Society of America
2008	Summer Training on Aging Research Topics Mental Health Fellowship National Institute on Mental Health/University of California at San Diego Division of Geriatric Psychiatry (\$6,000 plus travel expenses to present research in San Diego, CA)
2008	Graduate School Summer Support Retention Fellowship Michigan State University (\$6,000)
2007	Graduate School Summer Support Retention Fellowship Michigan State University (\$6,000)
2007	Community Champion Award: Medicare Part D Advocacy Molina Healthcare of Michigan
2006	Aging Achievement Award Recognition of Medicare Part D Outreach and Enrollment National Area Agencies on Aging Association
2006	Medicare Part D Outreach and Enrollment Award National Centers for Medicare and Medicaid Services
2000 – 2001	John A. Hartford Foundation Geriatric Fellowship University of Michigan (\$12,000)
1999 – 2000	Merit Scholarship Arizona State University West (\$2,000)
1999 – 2000	Inaugural Bob Godlove Scholarship Arizona State University West (\$500)

Honors:

- 2007 Special Tribute Recognizing Achievement and Service on Behalf of Older Adults
United State House of Representatives
- 2007 Recognition of Outstanding Contributions to Seniors in Michigan
Blue Cross Blue Shield Senior Advisory Council
- 2006 Proclamation of Achievement and Service on Behalf of Older Adults
Oakland County Board of Commissioners

Professional Memberships and Activities:

- 2015 – Present American Society on Aging
- 2012 – Present State Society on Aging of New York
- 2010 – Present Society for Social Work and Research
- 2008 – Present Gerontological Society of America
- 2008 – Present Association for Gerontology Education in Social Work
- 2008 – Present Council on Social Work Education

Research

Funded:

- Bakk, L.** (PI). Medicare Part D Low-Income Subsidy Outreach Enrollment: Strategies to Reach Older Minority Populations in Erie County. Erie County Department of Senior Services. \$7,500. (June 1, 2016 – September 30, 2016).
- Bakk, L.** (PI). “State of Michigan Older Adult Growth Study: Planning to Meet the Needs of Michigan’s Aging Population.” Silver Key Coalition: Area Agencies on Aging Association of Michigan as fiduciary. \$3,000. (January 1, 2015 to March 6, 2015).
- Porock, D. (PI) & **Bakk, L.** (Co-Investigator). “Coalesce and Connect: Building a National Network of Dementia Care Voices.” Retirement Research Foundation. \$50,000. (January 1, 2014 to July 31, 2014).

Community Agency-Based Projects:

Bakk, L. (PI) & Szczygiel, A. (Co-Investigator). “Assessing Barriers and Facilitators to Public Benefits Enrollment Among Community-Based Older Adults: A Pilot Study.” (2015 to 2017).

Bakk, L. (PI) & Oyler, D. “Scaling Up Disease Management Programs for Older Adults: Understanding Implementation Barriers and Facilitators in the Aging Network.” (2016).

Bakk, L. (PI), Underwood, W., & Orom, H. (Co-Investigators). “Disparities in Health Care Utilization Among Older Male Prostate Cancer Survivors: Is Medical Mistrust a Factor?” (2015 to 2016).

Lien, L. (PI), **Bakk, L.**, Smalley, A., & Cadet, T. (Co-Investigators). “Exploring Supports and Constraints to Mobility in Community-Dwelling Older Adults in WNY.” (2014 to 2016).

Bakk, L. (PI). “Co-location and Aging Services: An Exploration of Participant and Provider Outcomes.” (2013 to 2016).

Publications

In Print:

Bakk, L. & Cadet, T. (2018). Awareness of the Medicare Part D Low-Income Subsidy among older non-Hispanic Blacks and Hispanics. *Social Work in Public Health, 33(4)*, 250-258.

Bakk, L., Cadet, T., Lien, L. & Smalley, A. (2018). Home modifications among community-dwelling older adults: A closer look at race and ethnicity. *Journal of Gerontological Social Work, 60(5)*, 377-394.

Cadet, T., **Bakk, L.**, Stewart, K., & Maramaldi, P. (2017). Older Hispanic women and breast cancer screening: Do cultural factors matter? *Journal of Ethnic & Cultural Diversity in Social Work, 26(4)*, 382-398.

Cadet, T, Berrett-Abebe, J., Burke, S., **Bakk, L.**, Kalenderian, E., & Maramaldi, P. (2015). Evidence-based health promotion in nursing homes: A pilot intervention to improve oral health. *Educational Gerontology, 42(5)*, 352-360.

Bakk, L. (2015). Racial/Ethnic Differences in Cost-Related Nonadherence and Medicare Part D: A Longitudinal Comparison. *Journal of Health Care for the Poor and Underserved, 26(4)*, 1132-1148.

Bakk, L. (2015). Medicare Part D coverage gap: Race, gender, and cost-related medication nonadherence. *Social Work in Public Health, 30(6)*, 473-485.

Porock, D., **Bakk, L.**, Sullivan, S.S., Love, K., Pinkowitz, J., & Barsness, S. (2015). National priorities for dementia care: Perspectives of individuals living with dementia and their care partners. *Journal of Gerontological Nursing*, 41(8), 9-13.

Bakk, L., Woodward, A.T. & Dunkle, R.E. (2014). The Medicare Part D coverage gap: Implications for non-dually eligible older adults with a mental illness. *Journal of Gerontological Social Work*, 57(1), 37-51.

Woodward, A.T., Freddolino, P.P., Wishart, D.J., **Bakk, L.**, Kobayashi, R., Tupper, C., Panci, J., & Blaschke-Thompson, C.M. (2012). Outcomes from a peer tutor model for teaching technology to older adults. *Ageing & Society*. Advance online publication. doi:10.1017/S0144686X12000530.

Bakk, L. & Sosulski, M. R. (2012). A social justice perspective on Medicare Part D in an age of reform: Critical implications of trends in health care policy and advocacy. *Journal of Sociology and Social Welfare*, 39(3), 29-45.

Woodward, A.T., Freddolino, P.P., Blaschke-Thompson, C.M., Wishart, D.J., **Bakk, L.**, Kobayashi, R., & Tupper, C. (2011). Technology and Aging Project: Training outcomes from a randomized field trial. *Ageing International*, 36(1), 46-65.

Bakk, L. (2009). Medicare Prescription Drug, Improvement, and Modernization Act of 2003: Implications for the future of health care. *Health & Social Work*, 34(1), 59-63.

Lee, C. D. & **Bakk, L.** (2001). Later life transitions into widowhood. *Journal of Gerontological Social Work*, 35(3), 51-63.

Under Review:

Bakk, L., Cadet, T., Szewc, D., & Oyler, D. (under review). Medicare subsidy programs: Demonstrating the effectiveness of outreach within the Black community. *Journal of Ethnic & Cultural Diversity in Social Work*.

Cadet, T., Burke, S., & **Bakk, L.** (under review). Economic associations among Hispanic caregivers of older family members. *Ethnic and Racial Studies*.

In Preparation:

Bakk, L., Cadet, T., Burke, S., Rostant, O., & Mitchell, J. (in progress). Did the Affordable Care Act change preventive service use for Medicare beneficiaries in poverty?

Presentations

Peer Reviewed:

- Cadet, T., Burke, S., Moore, M., **Bakk, L.**, Putney, J., Feterowski, C., & Davis, C. (2019, January). *Do functional limitations matter in breast cancer screening participation for older Non-Hispanic White and Black women?* Poster presentation at the 23rd Annual Conference of the Society of Social Work and Research in San Francisco, CA.
- Cadet, T., Burke, S., **Bakk, L.**, & Putney, J. (2018, November). *The relationship between functional limitations and breast cancer screening among older White and Black women.* Poster presentation at 71st Annual Scientific Meeting of the Gerontological Society of America in Boston, MA.
- Bakk, L.**, Szewc, D., & Oyler, D. (2018, July). *Demonstrating the effectiveness of SHIP with vulnerable populations.* Paper presentation at the National Area Agency on Aging 43rd Annual Conference & Tradeshow in Chicago, IL.
- Bakk, L.** & Sturman, S. (2018, April). *Teaching research methods online: Applying the Community of Inquiry framework to engage and excite students.* Paper presentation at the 4th Annual Social Work Distance Education Conference in San Antonio, TX.
- Bakk, L.**, Szewc, D., & Oyler, D. (2018, March). *Medicare subsidy programs: Demonstrating the effectiveness of outreach and enrollment in a Black Community.* Poster presentation at American Society for Aging 2018 Aging in America Conference in San Francisco, CA.
- Bakk, L.**, Cadet, T.C., & Oyler, D. (2018, March). *Understanding the Medicare program and related subsidies: Race, ethnicity, and needed assistance and education.* Paper presentation at Association for Gerontology in Higher Education Annual Meeting in Atlanta, GA.
- Cadet, T., Burke, S., Moore, M., **Bakk, L.**, Bullock, K., Davis, C., Schonberg, M. (2018, January). *Exploring the relationship between social engagement activities and receipt of mammography screening among older non-Hispanic White, African American, and Hispanic women.* Poster presentation at the 22nd Annual Meeting of the Society of Social Work Research in Washington, DC.
- Cadet, T., Burke, S., Burgess, A., **Bakk, L.**, & Schroepfer, T. (2018, January). *The role of attitudes and emotions and the receipt of pap smears among older non-Hispanic White, African American, and Hispanic women.* Poster presentation at the 22nd Annual Meeting of the Society of Social Work Research in Washington, DC.
- Bakk, L.**, Szewc, D., & Oyler, D. (2017, October). *Medicare subsidy programs: Demonstrating the effectiveness of outreach and enrollment in a Black Community.* Paper presentation at State Society on Aging of New York 2017 Conference in Saratoga Springs, NY.

- Bakk, L.,** Cadet, T., Burke, S., Rostant, O., & Mitchell, J. (2017, July). *Did the Affordable Care Act change preventive service use for Medicare beneficiaries in poverty?* Paper presentation at 21st IAGG World Congress of Gerontology and Geriatrics in San Francisco, CA.
- Bakk, L.,** Oyler, D., & Cadet, T. (2017, July). *Understanding the Medicare program and related subsidies: A racial and ethnic comparison.* Poster presentation at 21st IAGG World Congress of Gerontology and Geriatrics in San Francisco, California.
- Cadet, T., Burke, S., Mitchell, J., Rostant, O., & **Bakk, L.** (2017, July). *Roles of neighborhood cohesion, discrimination, and outlook on life in preventative healthcare.* Poster presentation at 21st IAGG World Congress of Gerontology and Geriatrics in San Francisco, California.
- Bakk, L.,** Cadet, T., Burke, S., Rostant, O., & Mitchell, J. (2017, March). *Did the Affordable Care Act change preventive service use for Medicare beneficiaries in poverty?* Poster presentation at American Society for Aging 2017 Aging in America Conference in Chicago, IL.
- Bakk, L.,** Oyler, D., & Cadet, T. (2017, March). *Understanding the Medicare program and related subsidies: A racial and ethnic comparison.* Poster presentation at American Society for Aging 2017 Aging in America Conference in Chicago, IL.
- Bakk, L.** & Cadet, T. (2016, March). *Awareness of the Medicare Part D Low-Income Subsidy among older non-Hispanic Blacks and Hispanics.* Poster presentation at American Society for Aging 2016 Aging in America Conference in Washington, DC.
- Bakk, L.,** Lien, L., & Cadet, T. (2016, March). *Home modifications among community-dwelling older adults: A closer look at race and ethnicity.* Poster presentation at American Society for Aging 2016 Aging in America Conference in Washington, DC.
- Bakk, L.** & Cadet, T. (2016, January). *Awareness of the Medicare Part D Low-Income Subsidy among older non-Hispanic Blacks and Hispanics.* Poster presentation at 2016 Annual Conference for the Society for Social Work and Research in Washington, DC.
- Cadet, T., **Bakk, L.,** & Maramaldi, P. (2016, January). *Cultural factors and breast cancer screening among older Hispanic women.* Paper presentation at 2016 Annual Conference for the Society for Social Work and Research in Washington, DC.
- Bakk, L.** & Cadet, T. (2015, November). *Awareness of the Medicare Part D Low-Income Subsidy among older non-Hispanic Blacks and Hispanics.* Poster presented at 68th Annual Scientific Meeting of the Gerontological Society of America in Orlando, FL.

- Porock, D., **Bakk, L.**, Sullivan, S.S., Love, K., Pinkowitz, J., & Barsness, S. (2015, November). *Dementia Care Voices: A consensus study of national priorities*. Poster presentation at 68th Annual Scientific Meeting of the Gerontological Society of America in Orlando, FL.
- Lien, L., **Bakk, L.** & Cadet, T. (2015, November). *Home modifications among community-dwelling older adults: A closer look at race and ethnicity*. Poster presentation at 68th Annual Scientific Meeting of the Gerontological Society of America in Orlando, FL.
- Cadet, T., **Bakk, L.**, & Maramaldi, P. (2015, November). *Breast cancer screening behaviors: Exploring cultural factors among older Hispanic women*. Poster presentation at 68th Annual Scientific Meeting of the Gerontological Society of America in Orlando, FL.
- Cadet, T, Berrett-Abebe, J., Burke, S., **Bakk, L.**, Kalendarian, E., & Maramaldi, P. (2015, November). *Evidence-based health promotion in nursing homes: A pilot intervention to improve oral health*. Paper presentation at 143rd Annual Meeting and Expo of the American Public Health Association in Chicago, IL.
- Bakk, L.** & Woodward, A.T. (2014, November). *The Medicare Part D Low-Income Subsidy and nonadherence due to cost: A racial and gender comparison*. Paper presentation at 67th Annual Scientific Meeting of the Gerontological Society of America in Washington, DC.
- Bakk, L.** (2014, November). *Racial/ethnic disparities in nonadherence and Medicare Part D: Health and Retirement Study 2004-2010*. Poster presentation at 67th Annual Scientific Meeting of the Gerontological Society of America in Washington, DC.
- Cadet, T. J. & **Bakk, L.** (2014, November). *Older Hispanics and dental care participation*. Poster presentation at 67th Annual Scientific Meeting of the Gerontological Society of America in Washington, DC.
- Lien, L. & **Bakk, L.** (2014, November). *Race, life-space, and use of community-based services: Implications for policy and programming*. Poster presentation at 67th Annual Scientific Meeting of the Gerontological Society of America in Washington, DC.
- Bakk, L.** & Cadet, T.J. (2014, November). *Measuring interpersonal processes of care in the medical setting: An ethnic comparison*. Poster presentation at 67th Annual Scientific Meeting of the Gerontological Society of America in Washington, DC.
- Bakk, L.** (2014, January). *Racial/ethnic difference in medication adherence and Medicare Part D: A longitudinal comparison*. Paper presentation at the 2014 Annual Conference for the Society for Social Work and Research in San Antonio, TX.
- Bakk, L.** (2014, January). *Medicare Part D coverage gap and restrictions: Race, gender, and cost-related medication nonadherence*. Paper presentation at the 2014 Annual Conference for the Society for Social Work and Research in San Antonio, TX.

- Bakk, L.** (2013, November). *Racial/ethnic difference in medication adherence and Medicare Part D: A longitudinal comparison*. Poster presentation at 66th Annual Scientific Meeting of the Gerontological Society of America in New Orleans, LA.
- Bakk, L.** (2013, November). *The Affordable Care Act and Part D coverage gap: Implications for medication access and adherence*. Poster presentation at 66th Annual Scientific Meeting of the Gerontological Society of America in New Orleans, LA.
- Bakk, L.** (2013, October). *Racial/ethnic difference in medication adherence and Medicare Part D: A longitudinal comparison*. Paper presentation at 41st Annual Conference of the State Society on Aging of New York, Saratoga Springs, NY.
- Bakk, L.** (2013, October). *The Affordable Care Act and Part D coverage gap: Implications for medication access and adherence*. Paper presentation at 41st Annual Conference of the State Society on Aging of New York, Saratoga Springs, NY.
- Bakk, L.,** Woodward, A.T., & McGuire, J. (2012, November). *Personal Emergency Response System and falls education: Outcomes from a combined intervention*. Paper presentation at 65th Annual Scientific Meeting of the Gerontological Society of America in San Diego, CA.
- Bakk, L. &** Woodward, A.T. (2012, January). *Racial and gender disparities in medication nonadherence: A pre/post Medicare Part D comparison*. Paper presentation at the 2012 Annual Conference for the Society for Social Work and Research in Washington, DC.
- Bakk, L. &** Woodward, A.T. (2011, November). *Racial and gender disparities in medication nonadherence: A pre/post Medicare Part D comparison*. Poster presentation at 64th Annual Scientific Meeting of the Gerontological Society of America in Boston, MA.
- Bakk, L.** (2011, October). *Medication access under Medicare Part D: Implications for social work education*. Paper presentation at the 2011 Annual Program Meeting of the Council on Social Work Education in Atlanta, GA.
- Woodward, A.T., Freddolino, P.P., Blaschke, C.M., Fox, M., Wishart, D.J., Fox, M., **Bakk, L.,** & Kobayashi, R. (2011, January). *Technology and Aging Project: Outcomes from a randomized field trial*. Paper presentation at the 2011 Annual Conference for the Society for Social Work and Research in Tampa, FL.
- Bakk, L.,** Woodward, A.T., & McGuire, J. (2010, November). *The Medicare Part D Coverage Gap: Medication access, adherence, and factors impacting compliance*. Paper presentation at 63rd Annual Scientific Meeting of the Gerontological Society of America in New Orleans, LA.
- Woodward, A.T., Freddolino, P.P., Blaschke, C.M., Fox, M., Wishart, D.J., Fox, M., **Bakk, L.,** & Kobayashi, R. (2010, November). *Technology and Aging Project: Outcomes from a*

randomized field trial. Paper presentation at the 63rd Annual Scientific Meeting of the Gerontological Society of America in New Orleans, LA.

Bakk, L. & Dunkle, R.E. (2010, October). *The Medicare Part D coverage gap: Implications for social work education*. Paper presentation at the 2010 Annual Program Meeting of the Council on Social Work Education in Portland, OR.

Bakk, L. (2010, March). *Older adults with a mental illness and the Medicare Part D coverage gap: Medication access, continuity, and the role of community service agencies*. Paper and poster presentation at the 2010 Annual Conference of the National Council on Aging and the American Society on Aging in Chicago, IL.

Freddolino, P.P., Woodward, A.T., Blaschke, C.M., Fox, M., Wishart, D.J., & **Bakk, L.** (2010, January). *Improving social support for older adults through technology: Early results from a randomized clinical trial*. Paper presentation at the 2010 Annual Conference for the Society for Social Work and Research in San Francisco, CA.

Bakk, L., Dunkle, R.E., & Woodward, A.T. (2009, November). *Medicare prescription drug benefit: Impact on older persons with a mental illness*. Poster session presentation at the 62nd Annual Scientific Meeting of The Gerontological Society of America in Atlanta, GA.

Woodward, A.T., Freddolino, P.P., Blaschke, C.M., Fox, M., Wishart, D.J., & **Bakk, L.** (2009, November). *Technology and Aging Project: Initial lessons learned from implementation of a technology training program for older adults*. Paper presentation at the 62nd Annual Scientific Meeting of the Gerontological Society of America in Atlanta, GA.

Woodward, A.T. **Bakk, L.,** Taylor, R.J., Chatters, L.M. (2009, November). *Age and comorbid mental and physical illnesses*. Poster session presentation at the 62nd Annual Scientific Meeting of The Gerontological Society of America in Atlanta, GA.

Woodward, A.T., **Bakk, L.,** Taylor, R.J., & Chatters, L.M. (2008, November). *Mental illness in later life: Giving and receiving support*. Presentation at the 61st Annual Scientific Meeting of The Gerontological Society of America in Washington, DC.

Bakk, L., Dunkle, R.E., & Woodward, A.T. (2008, August). *Medicare prescription drug benefit: Impact on older persons with a mental illness*. Paper presentation at the 2008 Summer Training on Aging Research Topics - Mental Health Conference in San Diego, CA.

Bakk, L. (2008, March). *Medicare Prescription Drug, Improvement, and Modernization Act: Has it served the most vulnerable populations?* Paper presentation at the 2008 Annual Conference of the National Council on Aging and the American Society on Aging in Washington, DC.

Invited:

- Bakk, L.** (2018, May). *Racial and ethnic disparities under Medicare Part D: Access, affordability, and awareness*. Presenter. Research for Successful Aging: People, Policy, Practice, and Pithy Presentations. University at Buffalo Center for Successful Aging, Buffalo, NY.
- Cadet, T., Burke, S., Moore, M., **Bakk, L.** Bullock, K., Davis, C., Schonberg, M. (2018, April). *Exploring the relationship between social engagement activities and receipt of mammography screening among older non-Hispanic White, African American, and Hispanic women*. Poster presenter. Center for Applied & Community Research 2018 Graduate Student and Faculty Research Symposium, Simmons Schools of Social Work, Boston, MA.
- Bakk, L.** (2018, March). *Teaching research methods online: Applying the Community of Inquiry framework to engage and excite students*. Presenter. Effective Online Teaching Strategies: A Poster Presentation. University at Buffalo, Buffalo, NY.
- Fried, M., **Bakk, L.**, & Hogues, T. (2016, November). *Forum on aging, caregiving, and social policy: A conversation with scholars, students, and practitioners*. Panel participant. University at Buffalo, Buffalo, NY,
- Bakk, L.** Oyler, D., & Cadet, T. (2016, August). *Medicare Part D and Medicare Savings Programs: Taking a look at beneficiary awareness and understanding*. Webinar presenter. National Council on Aging, Washington, DC.
- Bakk, L.** & Szczygiel, A. (2015, October). *Medicare Part D: Using research to inform practice and policy*. Presenter. Research on Aging: People, Policy and Practice, University at Buffalo, Buffalo, NY.
- Bakk, L.** (2014, October). *Race, ethnicity, and cost-related medication nonadherence: Does Medicare Part D help?* Presenter. Research on Aging: People, Policy and Practice, University at Buffalo, Buffalo, NY.
- Bakk, L.** (2014, October). *Medicare Part D*. Presenter. University at Buffalo Employee Assistance Program Caring for Others Series, Buffalo, NY.
- Porock, D., **Bakk, L.** & Bessel, D. (2014, April). *Town Square for Aging: Planning for evaluation*. Presenter. Weinberg Campus, Amherst, NY.
- Bakk, L.** (2014, January). *The foundations of interprofessional collaborative practice*. Online module presenter. University at Buffalo Office of Interprofessional Education, Buffalo, NY.
- Bakk, L.** (2013, September). *Aging policy 101*. Guest lecturer. SW706: Aging Populations and their Families. School of Social Work, University at Buffalo, Buffalo, NY.

- Bakk, L.,** Donner, D., Harrington, M., & Alonzo, A. (2013, September). *Voices from the field*. Panelist. Buffalo-Rochester Consortium for Gerontological Social Work Hartford Partnership Program in Aging Education. Batavia, NY.
- Bakk, L. (2013, May). *Medicare 101: What you need to know to assist clients in need*. Presenter. Continuing Education Department. School of Social Work, Michigan State University, East Lansing, MI.
- Bakk, L. (2012, March). *Medicare 101: What you need to know to assist clients in need*. Guest lecturer. SW822: Topics in Policy, Practice, and Advocacy: Aging. School of Social Work, Michigan State University, East Lansing, MI.
- McGuire, J.M., McGuire, J., & **Bakk, L.** (2011, May). *Helping people on wait lists with PERS*. Presenter. 24th Annual Conference of the Area Agencies on Aging Association of Michigan, East Lansing, MI.
- Bakk, L. (2010, December). *Medicare 101: What you need to know to assist clients in need*. Guest lecturer. SW693: Geriatric Integrative Seminar, School of Social Work, University at Michigan, Ann Arbor, MI.
- Bakk, L. (2010, November). *Medicaid 101: What you need to know to assist clients in need*. Guest lecturer. SW693: Geriatric Integrative Seminar, School of Social Work, University at Michigan, Ann Arbor, MI.
- Bakk, L. (2009, December). *Medicare 101: What you need to know to assist clients in need*. Guest lecturer. SW693: Geriatric Integrative Seminar, School of Social Work, University at Michigan, Ann Arbor, MI.
- Bakk, L. (2009, November). *Medicaid 101: What you need to know to assist clients in need*. Guest lecturer. SW693: Geriatric Integrative Seminar, School of Social Work, University at Michigan, Ann Arbor, MI.
- Bakk, L. (2009, October). *Medicare 101: What you need to know to assist clients in need*. Presenter. Continuing Education Department. School of Social Work, Michigan State University, East Lansing, MI.
- Bakk, L. (2009, October). *Medicaid 101: What you need to know to assist clients in need*. Presenter. Continuing Education Department. School of Social Work, Michigan State University, East Lansing, MI.
- Bakk, L.** (2006, October). *What's new with the Medicare prescription drug program*. Presenter. 2006 Blue Cross Blue Shield of Michigan Senior Advisory Council Annual Conference, Frankenmuth, MI.

- Toomey, M., Adams, R., **Bakk, L.**, Nicholson, C., Paeth, J., & Gerdel, T. (2006, August). *The community role in Medicare education: Setting the course for the future*. Panelist. 2006 National Association of Area Agencies on Aging Conference, Chicago, IL.
- Bakk, L.** (2006, February). *Medicare Part D: Effectively training outreach partners*. Presenter. Centers for Medicare and Medicaid Services Partnership Conference in Chicago, IL.
- Bakk, L.** (2005, October). *What's new with the Medicare prescription drug program*. Presenter. 2005 Blue Cross Blue Shield of Michigan Senior Advisory Council Annual Conference in Mt. Pleasant, MI.
- Bakk, L.** (2005, October). *Assisting patients in accessing medications through Medicare Part D programs*. Keynote speaker. Michigan Osteopathic Association Fall Board Meeting, Okemos, MI.
- Bakk, L.** (2005, June). Utilizing call center technology to assist older adults. In T. Lambert, *National Aging Information and Assistance/Referral Systems*. Symposium. 2005 National Alliance of Information and Referral Systems Annual Conference, Tucson, AZ.
- Bakk, L.** & Trumbell, L. (2004, April). *The Medicare Prescription Drug, Improvement, and Modernization Act: Accessing Medicare Part D*. Presenter. Joint Meeting of the Michigan Commission on Aging and State Advisory Council, Lansing, MI.
- Bakk, L.** (2004, February). *Facts about Medicare Part D: Accessibility for your constituents*. Presenter. 2004 Michigan Association of Counties Conference, Lansing, MI.
- Bakk, L.** (2003, October). *Accessing affordable prescription drugs*. Report presented. Wayne State University Institute of Gerontology Elder Advisors to Research Annual Fall Luncheon, Detroit, MI.
- Other Research Dissemination:**
- Bakk, L.** & Cadet, T. J. (2018). Racial and ethnic difference in Medicare Part D Low-Income Subsidy. *Aging Today*, 39(6).
- Bakk, L.** (2018). Racial/ethnic difference in cost-related nonadherence and Medicare Part D [Audio podcast]. In University at Buffalo School of Social Work (Producer) *inSocialWork® Podcast Series*. Available at: <https://www.insocialwork.org/episode.asp?ep=249>
- Bakk, L.** (2017, August). *Medicare Savings Program and Low Income Subsidy outreach and enrollment: Demonstrating the effectiveness of the Health Insurance Information, Counseling, and Assistance Program with the Black community*. Report prepared for Erie County Department of Senior Services, Buffalo, NY.

- Research on how cultural factors influence preventive service utilize among older Hispanic women (e.g., Older Hispanic women and breast cancer screening: Do cultural factors matter?, Cadet, T., **Bakk, L.**, & Maramaldi, P. (2017)). is covered in one social media news site.
- Bakk, L.** (2016). Race, ethnicity, and adherence to meds: Has Medicare Part D reduced disparities? *Aging Today*, 37(2), p. 13.
- Research on racial and ethnic disparities in cost-related nonadherence and Medicare Part D (Race, ethnicity and adherence to meds: Has Medicare Part D reduced disparities? (**Bakk, L. 2016**)) is cited in National Council on Aging recommendations letter to the Medicare Payment Advisory Commission.
- Research on Medicare Part D open enrollment is covered in Jenn Schanz (2015), Experts encourage Medicare recipients to review plan, *WIVB Channel 4*. Available at: <http://wivb.com/2015/10/15/experts-encourage-medicare-recipients-to-review-plan/>
- Research on Medicare Part D open enrollment is covered in Steve Watson (2015, October 18), Despite losses, insurer bullish on Medicare Advantage, *The Buffalo News*.
- Research on racial disparities in cost-related medication nonadherence when entering Medicare Part D coverage gap (e.g., Medicare Part D coverage gap: Race, gender, and cost-related medication nonadherence, **Bakk, L.** (2015)) is covered in 13 social media news sites.
- State of Michigan older adult growth study: Planning to meet the needs of Michigan's aging population: Hearing before the Subcommittee on Michigan Department of Community Health Appropriations (2015, March) (report for testimony authored by **Bakk, L.**)
- Porock, D., **Bakk, L.**, Sullivan, S.S., Love, K., Pinkowitz, J., & Barsness, S. (2014, July). *Dementia priorities identified from a national survey*. Public comment provided at the National Alzheimer's Project Act Advisory Council Meeting, Washington, DC.
- Avalon, C. (2014, April 10). *Social work tackles challenges of America's aging population*. Interviewee. UB Reporter. Retrieved from <http://www.buffalo.edu/ubreporter.html>
- Porock, D., Bagchi-Sen, S. Hewner, S., **Bakk, L.**, Lien, L., & Troen, B. (2014, January). *Report: Town Square for Aging evaluation planning grant*. The Institute for Person-Centered Care, University at Buffalo, Buffalo, NY.
- Area Agency on Aging 1-B. (2011, May). *Does PERS and falls prevention material reduce stress, anxiety, falls risk, hospital admission and emergency room use for older adults on the wait list for home- and community-based services?* Southfield, MI: **Louanne Bakk**.
- Bakk, L.** (2008). Receiving help with Medicare prescription drug benefit costs. *Aging resources: A publication produced by Presbyterian Villages of Michigan Senior Living Communities*, 2.

Bakk, L. (2004, Winter). Ask the expert: Medicare's new prescription drug benefit. *Michigan Generations: A quarterly publication by Michigan's Area Agencies on Aging*, 9.

Bakk, L. (2003, Fall through 2007, Summer). Ask the expert (quarterly column dedicated to topics pertaining to Medicare and Medicaid). *Access: Your link to community resources. A quarterly publication produced by the Area Agency on Aging 1-B.*

Area Agency on Aging 1-B. (2002, November). *Prescription drug affordability: A report by the Area Agency on Aging 1-B Advisory Council Ad Hoc Study Committee.* Southfield, MI: **Louanne Bakk.**

Teaching:

School of Social Work, University at Buffalo, Buffalo, NY

Advanced Standing Research Seminar (SW541, online)
Social Policy and Programs for the Aging Population (SW721, online)
Scientific Methods in Social Work (SW510; taught as seated and online)
Evaluation in Social Work (SW514; taught as seated and online)
Community Social Work in Action (in partnership with the Town Square for Aging, Weinberg Campus) (SW997)

Greater Rochester Collaborative Master of Social Work Program, College at Brockport, Brockport, NY

Social Welfare Policy (SWK520)
Social Work Research Methods (SWK533)
Masters Project Development (SWK630)
Masters Project Implementation (SWK631)

School of Social Work, Michigan State University, East Lansing, MI

Social Work Practice with Task Groups, Organizations, and Communities (SW441)
Introduction to Professional Social Work Practice (SW800)
Integration of Theory, Policy, and Evaluation in Social Work (SW812B)
Topics in Policy, Practice, and Advocacy: Aging (SW822)
Social Welfare Policy and Services (SW822C)
Applied Social Work Research: Experimental and Quasi-Experimental Design (SW830, blended format)
Applied Social Work Research: Survey and Field Design (SW832, blended format)
Administrative Skills for Social Work Practice (SW845, blended format)

Coordinator, Hartford Partnership Program in Aging Education, University at Buffalo School of Social Work (2017 – present)

Faculty Liaison, University at Buffalo School of Social Work (2017 – present)

Field Educator, School of Social Work, University of Michigan, Ann Arbor, MI
Geriatric Social Work Fellowship Program (2005 – 2007)

Research Supervision, Shant'e White, School of Nursing, Town Square for Aging
research project (2013)

Service:

University at Buffalo, Buffalo, NY

University at Buffalo Center for Successful Aging, Steering Committee Member (2017 to
present)

University at Buffalo Office of Vice President and Chief Information Officer, Faculty IT
Liaison Program Participant (2017 – 2018)

University at Buffalo Aging Innovation Sprint, Event Planning Committee (2018)

University at Buffalo Center for Successful Aging, Research for Successful Aging:
People, Policy, Practice, and Pithy Presentations, Event Planning Committee
(2018)

School of Social Work, University at Buffalo, Buffalo, NY

Strategic Plan Committee (2018 – present)

Doctoral Programs Committee (2018 – present)

Assistant Director of Student Services Ad Hoc Recruitment Committee (2018)

inSocialWork® Podcast Committee (2017 – present)

Recruitment Committee (2017 – 2018)

Personnel Committee (2016 – 2017)

Curriculum Committee (2013 – 2016)

College at Brockport, Brockport, NY

Conduct Review Board, Board Member (2012 – 2013)

**Greater Rochester Collaborative Master of Social Work Program, College at
Brockport, Brockport, NY**

Program Assessment Committee, Co-Chair (2012 – 2013)

Curriculum Committee (2012 – 2013)

School of Social Work, Michigan State University, East Lansing, MI

Doctoral Program Committee (2010 – 2012)

Faculty Planning Committee, Levande Program in Gerontology (2007 – 2010)

Social Welfare Policy Sequence Committee (2008 – 2010)

Professional Service:

Reviewer, *Journal of Gerontological Nursing* (2015 – present)
Reviewer, *Journal of Social Work Education* (2014 – present)
Reviewer for Refereed Journal, *Journal of Aging & Social Policy* (2018)
Reviewer for Refereed Journal, *Journal of Gerontological Social Work* (2018)
Reviewer for Refereed Journal, *Journal of Health Care for the Poor and Underserved* (2018)
Reviewer for Refereed Journal, *Journal of the American Pharmacists Association* (2018, 2016)
Reviewer for Refereed Journal, *Journal of Applied Gerontology* (2016)
Abstract Reviewer, IAGG World Congress of Gerontology and Geriatrics (2016)
Reviewer for Refereed Journal, *American Journal of Public Health* (2015)
Reviewer for Refereed Journal, *Traumatology* (2014)
Abstract Reviewer, Gerontological Society of America Annual Conference (2013, 2014, 2015)

Community Service:

Network in Aging of Western New York, Inc., Board Member (2017 – present)
Network in Aging of Western New York, Inc., Education Committee Member (2017 – present)
Age-Friendly Erie County Research and Education Workgroup (2015 – 2017)
Research on Aging: People, Policy and Practice Presentation Series (2014 – 2016)
Town Square for Aging, Consultation and Key Metrics Workgroup (2013 – 2015)
Michigan Medicare Medicaid Assistance Program, Volunteer (2007 – 2012)
Michigan Alliance of Information and Referral System, Board Member (2004 – 2006)
Blue Cross Blue Shield of Michigan, Senior Advisory Council Member (2003 – 2007)