

ROBYN L. WIKTORSKI-REYNOLDS, LMSW

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Career History

Clinical Assistant Professor [Adjunct from 9/2022-5/2025], 9/2025-Present

State University of New York at Buffalo – Buffalo, New York

- Provide teaching instruction in the School of Social Work focused on practical social work skills and knowledge for diverse student populations
- Participate in committees and efforts to support the strategic plan of the department
- Uphold the mission, goals and values of the department which is anchored in a trauma informed and human rights perspective

Vice President of Clinical Operations, 08/2017 to 8/2025

Crisis Services – Buffalo, New York

Provide oversight for all clinical services and daily oversight of organization service provision.

Responsible for:

- Development, management, coordination and evaluation of organization's services
- Policy implementation and compliance
- Implementation of strategic plan and quality assurance objectives
- Budget monitoring, contract development and grant writing
- Developing and maintaining relationships on the local and state level to enhance coordination, awareness, professional development and planning

Director, Advocate Program, 12/2006 to 08/2017

Crisis Services – Buffalo, New York

Managed all aspects of the 24-hour operation of staff and volunteers of the Advocate Program: Erie County's Rape Crisis Center; NYS approved Non-Residential Domestic Violence Service Provider and; Sexual Assault Forensic Program Provider.

- Maintained working relationships with Erie County hospitals and collaborative projects to provide services to survivors on a 24-hour basis
- Assured continuity of quality services to survivors by negotiating and maintaining effective interagency and community multidisciplinary communication
- Provided 24-hour consultation coverage
- Managed all program grants, statistical reports and budgets
- Chaired Rape Crisis Advisory Committee
- Co-chaired WNY College Consortium's Sexual Assault Awareness, Prevention & Compliance Taskforce
- Oversaw 24-hour operation of NYS Domestic and Sexual Violence Hotline as well as 24-Hour Domestic Violence Hotline Response for Erie County

Director, Health Education & Human Services, 09/2005 to 12/2006

SBI, Inc. – Buffalo, New York

Provided staff supervision and programming direction to AIDS Coalition, Sexuality Education Center, Anti-Rape Task Force & SBI Players.

- Responsible for division budget preparation and monitoring
- Developed protocols for the division's rapid HIV testing program
- Established key collaborations with on-campus entities as well as community-based organizations

Supervising Counselor, Advocate Program, 09/2003 to 09/2005

Crisis Services - Buffalo, New York

Clinical Therapist, 08/2002 to 09/2003

Child Advocacy Center - Buffalo, New York

Coordinator of Advocacy Services, 08/2001 to 06/2002

Safe Place - Austin, Texas

- 24 hour domestic violence/sexual assault emergency shelter
- Oversaw the case management and advocacy services arm of the shelter
- Supervised 5 Family Advocates
- Assisted with daily operations of the shelter

Summer Program Caseworker, 06/2001 to 08/2001

Communities in Schools-Central Texas Inc. - Austin, Texas

Relief Crisis Hotline Specialist, 09/1999 to 06/2001

Safe Place – Austin, Texas

Volunteerism

- Boys and Girls Club, Unit Committee Member, 2020-2022
- Himalayan Institute of Buffalo, Hatha Yoga Instructor, 2004-2007

Education

Masters of Science: Social Work, 2001

University of Texas at Austin

Bachelor of Arts: English, Women's Studies, 1997

State University of New York College At Buffalo

Awards and Affiliations

- Social Worker of the Year, 2016
National Association of Social Workers, NYS Chapter, Western Division
- Health Leadership Fellows, Cohort 6, 2015-2017
Health Foundation for Western and Central New York
- Non-profit Partner of the Year, 2012
Legal Services for the Elderly, Disabled or Disadvantaged of WNY